As a Fallon Health member with **HHCS 2 ACA Direct Care**, you have access to a unique benefit called the Peace of Mind Program. But what is the Peace of Mind Program? And how does it work? Find answers to those questions below.

**What is the Peace of Mind Program?**
The Peace of Mind Program is a benefit that provides HHCS 2 ACA Direct Care members with access to receive a second opinion and treatment for specialty services at certain medical centers in Boston.

**What are the medical centers included in the Peace of Mind Program?**
They are:
- Beth Israel Deaconess Medical Center
- Brigham and Women’s Hospital
- Boston Children’s Hospital
- Dana-Farber Cancer Institute
- Massachusetts General Hospital

**Are there any eligibility requirements I have to meet in order to use my Peace of Mind Program benefit?**
Yes. In order to utilize your Peace of Mind Program benefit, you must meet the following criteria:

1. You must have seen a specialist in the same discipline, in your network, for the same condition within the past three months. For example, if you have seen an in-network orthopedic surgeon within the past three months, you can see an orthopedic surgeon at a Peace of Mind Program facility. However, if you have seen an in-network orthopedic specialist within the past three months, you can see an orthopedic specialist at a Peace of Mind Program facility, but not an orthopedic surgeon.

2. The specialty services you are seeking must be Fallon covered services (see your Member Handbook for a listing of services covered with your Fallon plan). The Peace of Mind Program may be used for all covered specialty care except infertility services, mental health, substance abuse, chiropractic services, dental care or speech therapy. The Peace of Mind Program may not be used for any primary care services, including internal medicine, family practice, pediatrics or obstetrics.

3. Your PCP must request a prior authorization from Fallon for you to see a Peace of Mind Program specialist. Your PCP cannot deny you the right to access your Peace of Mind Program benefit.

**Do I have to pay any extra out-of-pocket costs for services received through the Peace of Mind Program?**
No. Any services you receive through the Peace of Mind Program are subject to your benefit plan’s standard cost-sharing amounts. For example, if your copayment to see an in-network specialist is $70, you will pay the same amount to see a Peace of Mind Program specialist.