



## hearing aid and hearing aid exam payment policy

### ***description of procedure/service***

This policy applies to the payment for hearing aids and/or hearing aid exams when provided by a Fallon Community Health Plan contracted hearing aid vendor.

### ***policy***

Fallon Community Health Plan will pay for hearing aids and/or hearing aid exams when provided by an FCHP contracted vendor provided that such coverage is included in the member's benefit package. Such payment will be limited to the enrollment group (employer group or Medicaid) specific parameters as described in the rider attachment to the group's evidence of coverage.

### ***benefits application***

- FCHP Direct/FCHP Select\*
- FCHP Independent Care
- FCHP Flex Care Direct/Select\*
- Fallon Senior Plan™\*
- FCHP MassHealth
- Major Medical
- Bill at Home/Direct Enrollment
- Fallon Preferred Care\*
- Fallon Senior Preferred Care\*

\* Applies only to specific groups with EOC rider.

### ***coverage and reimbursement criteria***

Fallon Community Health Plan will reimburse for hearing aids and/or hearing aid exams as described above. FCHP will not provide payment for hearing aids and/or hearing aid exams provided by a non-contracted vendor. Liability for services provided by a non-contracted provider without authorization resides with the member.

Reimbursement shall be paid per provider's contractual arrangement.

### ***preauthorization requirements***

Hearing aid exams are subject to our specialty referral process.

### ***billing/coding guidelines***

Contracted vendors may request reimbursement for hearing aids and/or hearing aid exams using the industry standard format. Codes specific to this benefit include HCPCS codes from V5010 to V5299.

Dispensing fees are not separately reimbursed and may not be billed to the member. Dispensing fee codes include V5090, V5110, V5160, V5160, V5200, V5240 and V5241.

Services should be submitted using industry standard forms or HIPAA-standard electronic formats.

### ***place of service***

This policy applies to services and items provided by an FCHP contracted vendor.

## **policy implementation**

Policy number: ADM0029  
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