

Your Hearing Aid Benefit



As a Fallon Senior Plan Premier HMO or Fallon Senior Plan Premier Preferred PPO member, you have a hearing aid benefit of up to \$500 toward the purchase of hearing aids every 36 months. To confirm your eligibility, please call Customer Service at 1-800-868-5200 (TDD/TTY: 1-877-608-7677).

To use your hearing aid benefit:

1. Please bring the attached certificate to an in-network hearing aid seller. (If you are a PPO or employer group member, you may go to any hearing aid vendor, even if it is out-of-network, but you may pay more.)
2. Present the certificate to the cashier at the time of payment.
3. If the vendor does not accept the certificate, you may submit it directly to FCHP for reimbursement of your purchase for up to \$500. Be sure to include a copy of your purchase receipt with the certificate.

**If you have questions about your hearing aid benefit, call
Fallon Community Health Plan Customer Service at 1-800-868-5200
(TDD/TTY: 1-877-608-7677), Monday through Friday, 8 a.m. to 6 p.m.**

Please detach.

Fallon Senior Plan Premier HMO/Fallon Senior Plan Premier Preferred PPO Member Hearing Aid Benefit Certificate

Amount: up to \$500

The certificate entitles the member to a benefit of up to \$500 toward the purchase of hearing aids in a 36-month period. If the hearing aid shop is in-network, please reduce the purchase price of the member's hearing aid by \$500. Please furnish the member with a receipt for their records and for future purchases or adjustments. For PPO members, if the hearing aid seller is out-of-network, the member pays the cost of the hearing aid and submits the receipt to FCHP for reimbursement. Thank you.

Member name: _____

Member ID number: _____

Date of purchase: _____

**If you have questions about the member's hearing aid benefit,
call Fallon Community Health Plan Customer Service
at 1-800-868-5200 (TDD/TTY: 1-877-608-7677),
Monday through Friday, 8 a.m. to 6 p.m.**

Not redeemable in cash.

FCHP is a health plan with a Medicare contract.