

Diabetes

Clinical Practice Initiatives

NaviCare® HMO SNP, a Medicare Advantage Special Needs Plan and NaviCare® SCO, a Senior Care Options program, both from Fallon Health, have endorsed the American Diabetes Association's Standards of Medical Care in Diabetes for Older Adults. This position statement can be found at http://fallonhealth.org/providers/medical-management/health-care-quidelines.aspx.

Preventive patient education

NaviCare may provide the following educational information to your patients and their caregivers:

- Reinforcement of healthy lifestyle changes, including the importance of having routine follow-up visits, taking medication(s) as prescribed, maintaining a healthy diet for weight management, following exercise recommendations, smoking cessation, avoidance of secondhand smoke, and limiting alcohol consumption.
- Psychosocial adjustment in living with a chronic illness.
- Importance of appropriate pharmacotherapy management, along with regular follow-up visits, to support disease self-management and blood pressure control of <140/90 mm Hg and having blood pressure checked at each office visit.
- Importance of an annual influenza vaccine.
- Importance of pneumococcal vaccines on or after 65th birthday, according to current guidelines.
- Importance of smoking cessation.
- Signs and symptoms of hypoglycemia and hyperglycemia.
- Importance of receiving an annual hemoglobin A1c screening and A1c level goal, based on the patient's overall functional status and medical condition.
- Importance of remaining on statin medication, if prescribed.
- Importance of receiving annual retinal eye exams.
- Annual nephropathy attention, including ACE inhibitor, ARB therapy or microalbuminuria testing, and blood tests for calcium and creatinine for patients on ACE inhibitor or ARB medications.
- Importance of regular foot exams

Clinical indicators

When evaluating your performance, Fallon will review the percentage of your diabetic patients, aged 65-75:

- o With, at minimum, one hemoglobin A1c test performed annually
- Who were dispensed a statin medication and remained on that medication
- o Who had an annual retinal eye exam
- o Who had a blood pressure less than 140/90 mm Hg
- Who are on an ACE inhibitor/ARB medication and had an annual serum K+ and a serum creatinine
- Who are on an ACE inhibitor/ARB therapy or have an annual microalbuminuria test

1-877-700-6996 Monday–Friday, 8:30 a.m.–5:00 p.m. fallonhealth.org