

Clinical Practice Initiatives

Management of Dementia

NaviCare® HMO SNP, a Medicare Advantage Special Needs Plan and NaviCare® SCO, a Senior Care Options program, are both from Fallon Health (Fallon).

Preventive patient education

NaviCare may provide the following service or educational information and referrals to your patients and their caregivers:

- Referral to a memory specialist from Fallon Health or a specialist from the Alzheimer's Association for a comprehensive assessment and recommendations, including many or all of the items listed below:
 - Member, family, and caregiver education about the appropriate stage of dementia
 - Social service referral, including assessment of caregiver support and coping mechanisms
 - Case management to coordinate resources and care plan
- Advance care planning, including information, education and facilitation of executing legal documents including Health Care Proxy and Medical Orders for Life Sustaining Treatment (MOLST) forms as appropriate
- Referral for financial and legal advice as needed for issues related to power of attorney, guardianship and conservatorship
- Specific training for caregivers to promote safety and support the highest level of functioning: Development of bowel and bladder routines; importance of diet, hydration and exercise; changes to the home environment to promote safety
- Adoption of techniques to manage loss of function and behavioral changes
- Importance of regular follow-up with medical care providers and pharmacologic therapy to assess patient response to treatment

Clinical indicators

Fallon is required to measure the following:

The percentage of your patients receiving:

- Geriatric support services
- Community long-term services and supports

1-866-275-3247

Monday through Friday from 8:30 a.m. to 5:00 p.m.

fallonhealth.org

