

Medical facilities

HHCS 2 ACA – Direct Care HMO network facilities

Network hospitals – Massachusetts

Addison Gilbert Hospital, Gloucester

Anna Jaques Hospital, Newburyport

Athol Memorial Hospital, Athol

Beth Israel Deaconess Hospital, Milton

Beth Israel Deaconess Hospital, Plymouth

Beverly Hospital, Beverly

Brigham and Women's Faulkner Hospital, Boston

Charlton Memorial Hospital, Fall River

Clinton Hospital, Clinton

Emerson Hospital, Concord

Harrington HealthCare at Webster

Harrington Memorial Hospital, Southbridge

HealthAlliance Hospital, Fitchburg

HealthAlliance Hospital, Leominster

Heywood Hospital, Gardner

Lahey Hospital & Medical Center, Burlington

Lawrence General Hospital, Lawrence

Lowell General Hospital—Main Campus, Lowell

Marlborough Hospital, Marlborough

Massachusetts Eye and Ear Infirmary, Boston

MetroWest Medical Center, Framingham

MetroWest Medical Center, Natick

Milford Regional Medical Center, Milford

Mount Auburn Hospital, Cambridge

New England Baptist Hospital, Boston

Newton-Wellesley Hospital, Newton

Saint Luke's Hospital, New Bedford

Saint Vincent Hospital, Worcester

Signature Healthcare Brockton Hospital, Brockton

South Shore Hospital, Weymouth

Tobey Hospital, Wareham

Tufts Medical Center, Boston

Winchester Hospital, Winchester

As a Fallon Health member with **HHCS 2 ACA Direct Care**, you have access to a unique benefit called the Peace of Mind Program. But what is the Peace of Mind Program? And how does it work? Find answers to those questions, and many more, below.

What is the Peace of Mind Program?

The Peace of Mind Program is a benefit that provides HHCS 2 ACA Direct Care members with access to receive a second opinion and treatment for specialty services at certain medical centers in Boston.

What are the medical centers included in the Peace of Mind Program?

They are:

- Beth Israel Deaconess Medical Center
- Dana-Farber Cancer Institute
- Brigham and Women's Hospital
- Massachusetts General Hospital
- Children's Hospital

Are there any eligibility requirements I have to meet in order to use my Peace of Mind Program benefit?

Yes. In order to utilize your Peace of Mind Program benefit, you must meet the following criteria:

1. You must have seen a specialist in the same discipline, in your network, for the same condition within the past three months. For example, if you have seen an in-network orthopedic *surgeon* within the past three months, you can see an orthopedic *surgeon* at a Peace of Mind Program facility. However, if you have seen an in-network orthopedic *specialist* within the past three months, you can see an orthopedic *specialist* at a Peace of Mind Program facility, but not an orthopedic *surgeon*.
2. The specialty services you are seeking must be Fallon covered services (see your *Member Handbook/Evidence of Coverage* for a listing of services covered with your Fallon plan). The Peace of Mind Program may be used for all covered specialty care except infertility services, mental health, substance abuse, chiropractic services, dental care or speech therapy. The Peace of Mind Program may not be used for any primary care services, including internal medicine, family practice, pediatrics or obstetrics.
3. Your PCP must request a prior authorization from Fallon for you to see a Peace of Mind Program specialist. *Your PCP cannot deny you the right to access your Peace of Mind Program benefit.*

Do I have to pay any extra out-of-pocket costs for services received through the Peace of Mind Program?

No. Any services you receive through the Peace of Mind Program are subject to your benefit plan's standard cost-sharing amounts. For example, if your copayment to see an in-network specialist is \$70, you will pay the same amount to see a Peace of Mind Program specialist.