

Important contact information

Nurse Case Manager's name:

Phone number: _____

Email address: _____

Clinical Social Worker's name:

Phone number: _____

Email address: _____

Navigator's name:

Phone number: _____

Email address: _____

Oncologist's name:

Phone number: _____

Email address: _____

Primary Care Provider's name:

Phone number: _____

Email address: _____

Pharmacy name:

Phone number: _____

Email address: _____

If your doctor has told you that you have cancer, you may benefit from the support and guidance that Fallon Health's free Cancer Support Program provides.



CANCER SUPPORT



If you have recently been diagnosed with cancer and would like support, we can help.



The Fallon Health Cancer Support Program



We provide a wide range of services, designed to support you and your loved ones during all phases of your cancer and treatment. The services include:

- Helping you understand your diagnosis and sort out your treatment options
- Assisting with treatment side effects and symptoms
- Ensuring you have emotional support
- Helping you understand financial implications
- Answering any questions you have about your medications
- Helping to schedule your doctor appointments
- Assist in organizing transportation resources
- Making sure you're getting proper nutrition
- Helping you understand the support available to you
- Providing suggestions for healthy living during and after treatment
- Guiding you through follow-up care and living life after cancer
- Addressing survivorship concerns

How we care for you

Our Cancer Support Program uses the Care Compass Model of Care. It involves three levels of care, depending on your needs. The levels range from highly complex to mildly complex. You can move from one level to the other as your needs increase or decrease. The Care Team in each level includes a Nurse Case Manager, a Social Worker and/or a Navigator.

Nurse Case Manager

Your Nurse Case Manager is a registered nurse. Our nurses have many years of experience caring for people with cancer. Your nurse will conduct a comprehensive review of your needs. With your doctor, he or she may help develop a care plan for you. Your nurse will be in touch with you on a regular basis, providing the support you need.

Clinical Social Worker

Your Clinical Social Worker will help you identify resources in the community that may be helpful to you. He or she will also help you with any behavioral health concerns.

Navigator

Your Navigator works with your Nurse Case Manager and will call you regularly to see how you're doing. Your Navigator can organize transportation resources and medical appointments for you. He or she can answer any questions you have, including benefit questions.

How do you become a member of our Cancer Support Program?

If you think you would benefit from Fallon's Cancer Support Program, give us a call at 1-800-333-2535, ext. 78002 (TRS 711), and leave a confidential voicemail message. We'll return your call within 24 business hours. We will be happy to answer any questions you have. The program is voluntary, confidential and will not affect your benefits in any way. You may join at any time during your treatment. If you join and later decide you don't want to participate, you may opt out at any time.



1-800-333-2535, ext. 78002 (TRS 711)