

FCHP MassHealth Covered Services List



MassHealth Standard/
CommonHealth Coverage



Covered Services List for FCHP members with MassHealth Standard or CommonHealth Coverage

This is a list of covered services and benefits for MassHealth Standard or CommonHealth members enrolled in Fallon Community Health Plan (FCHP)¹. The list indicates for all the services and benefits whether they are covered by MassHealth or FCHP and if by FCHP whether authorization by FCHP or a referral by your Primary Care Provider (PCP) is required.

You can also call FCHP Customer Service for more information about services and benefits or to ask questions. See the telephone number and hours of operation for FCHP Customer Service at the bottom of every page of this covered services list.

- For questions about behavioral-health services, please call 1-888-421-8861 or TTY: 1-781-994-7660 for people with partial or total hearing loss.
- For more information about pharmacy services go to FCHP's drug list at www.fchp.org or call FCHP Customer Service at 1-800-341-4848.
- For questions about dental services, please call 1-800-207-5019.

A "Yes" in either the "Authorization Required for Some or All of the Services?" or the "Primary Care Physician (PCP) Referral Required for Some or All of the Services?" column means that prior authorization, or a PCP referral, or both are required for some or all of the services in the category. There is more information about authorizations and PCP referrals in your Member Handbook. **Please note that a prior authorization will be required for all requests for services provided out of the FCHP MassHealth Service Area, except for emergency services.**

Please keep in mind that services and benefits change from time to time. This Covered Services List is for your general information only. Please call FCHP for the most up to date information. MassHealth

¹ Members enrolled in MassHealth through either the Breast and Cervical Cancer Waiver or the HIV Waiver are eligible for the covered services under the Standard/CommonHealth benefit plan.

regulations control the services and benefits available to you. To access MassHealth regulations:

- Go to MassHealth’s Web site www.mass.gov/masshealth; or
- Call MassHealth Customer Service at 1-800-841-2900 (TTY: 1-800-497-4648 for people with partial or total hearing loss) Monday through Friday from 8 a.m. to 5 p.m.

MassHealth Standard or CommonHealth Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Emergency Services				
Emergency Transportation Services - ambulance (air and land) transport that generally is not scheduled, but is needed on an Emergency basis, including Specialty Care Transport that is an ambulance transport of a critically injured or ill Enrollee from one facility to another, requiring care beyond the scope of a paramedic.	No	Yes	No	No
Emergency Inpatient and Outpatient Services	No	Yes	No	No
Medical Services				
Abortion Services	No	Yes	No	No

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Acute Inpatient Hospital Services	No	Yes	Yes	No
Adult Day Health Services Center based services offered by adult day health providers may include: <ul style="list-style-type: none"> • nursing services and health oversight • assistance with activities of daily living • nutritional and dietary services • counseling services • activities • transportation 	Yes	No	Yes	Yes

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Adult Foster Care Services Residential based services offered by adult foster care providers may include: <ul style="list-style-type: none"> • assistance with activities of daily living, instrumental activities of daily living and personal care • supervision • nursing oversight 	Yes	No	Yes	Yes
Ambulatory Surgery Services - outpatient, same-day surgical, diagnostic and medical services	No	Yes	Yes	No
Audiologist (Hearing) Services	No	Yes	No	Yes
Chiropractor Services	No	Yes	Yes	No
Chronic Disease and Rehabilitation Inpatient Hospital Services²	No	Yes	Yes	No

² If an FCHP member needs more than 100 days of Chronic Disease and Rehabilitation Inpatient Hospital Services in a contract year, you will be disenrolled from FCHP and will receive such services from MassHealth instead of FCHP.

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Community Health Center Services For example: <ul style="list-style-type: none"> • office visits for primary care and specialists • OB/GYN and prenatal care • pediatric services, including EPSDT • health education • medical social services • nutrition services, including diabetes self-management training and medical nutrition therapy • tobacco cessation services • fluoride varnish to prevent tooth decay in children and teens 	No	Yes	No	No

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Continuous Skilled Nursing Services Nursing services that require a nurse encounter of more than two continuous hours delivered by a home-health agency or an independent nurse provider	Yes	No	Yes	Yes
Day Habilitation Services Center based services for members with mental retardation or developmental disabilities offered by day habilitation providers may include: <ul style="list-style-type: none"> • nursing services and health care supervision • developmental skills training • therapy services • assistance with activities of daily living 	Yes	No	No	Yes

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Dental Services				
<ul style="list-style-type: none"> Emergency related dental care and oral surgery performed in an outpatient hospital or ambulatory surgery setting which is medically necessary to treat an underlying medical condition 	No	Yes	No	No
<ul style="list-style-type: none"> Other dental services³ 	Yes	No	Yes	No
Dialysis Services	No	Yes	Yes	No
Durable Medical Equipment - The purchase or rental of medical equipment, replacement parts, and repair for such items	No	Yes	Yes	No
Early Intervention Services	No	Yes	No	No

³ Enrollees 21 and over are only eligible for emergency and certain non-emergency dental services. For more information contact DentaQuest Customer Service at 1-800-207-5019.

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Family Planning Services⁴	No	Yes	No	No
Group Adult Foster Care Services Services provided by group adult foster care providers are offered in a group supported housing environment and may include: <ul style="list-style-type: none"> • assistance with activities of daily living, instrumental activities of daily living and personal care • supervision • nursing oversight 	Yes	No	Yes	Yes
Hearing Aid Services	No	Yes	Yes	No
Home Health Services	No	Yes	Yes	No
Hospice Services⁵	No	Yes	Yes	Yes
Laboratory Services	No	Yes	No	No

⁴ An FCHP member may obtain family planning services at any MassHealth family planning services provider, even if it is outside of FCHP's provider network.

⁵ An FCHP member can get hospice care from FCHP or MassHealth. If you choose to receive hospice care from MassHealth you will be disenrolled from FCHP and receive all of your health care services from MassHealth.

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Medical/Surgical Supplies⁶	No	Yes	No	No
Nursing Facility Services	No	Yes	Yes	No
Orthotic Services Braces (non-dental) and other mechanical or molded devices to support or correct any defect of form or function of the human body	No	Yes	Yes	No

⁶ Some restrictions apply.

⁷ If an FCHP member needs more than 100 days of Nursing Facility Services in a Contract Year, you will be disenrolled from FCHP and will receive such services from MassHealth instead of FCHP.

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Outpatient Hospital Services Services provided at an outpatient hospital, for example: <ul style="list-style-type: none"> • Outpatient surgical and related diagnostic, medical and dental services • office visits for primary care and specialists • OB/GYN and prenatal care • therapy services (physical, occupational and speech) • diabetes self-management training • medical nutritional therapy • tobacco cessation services • fluoride varnish to prevent tooth decay in children and teens 	No	Yes	No	No
Oxygen & Respiratory Therapy Equipment	No	Yes	Yes	No

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Personal Care Services Services to assist members with activities of daily living and instrumental activities of daily living, for example: <ul style="list-style-type: none"> • bathing • feeding • dressing • medication management 	Yes	No	Yes	Yes
Physician, Nurse Practitioner, and Nurse Midwife Services For example: <ul style="list-style-type: none"> • office visits for primary care and specialists • OB/GYN and prenatal care • diabetes self-management training • medical nutritional therapy • tobacco cessation services • fluoride varnish to prevent tooth decay in children and teens 	No	Yes	No	No

If you have questions, call FCHP Customer Service at **1-800-341-4848** (TTY: 1-877-608-7677 for people with partial or total hearing loss). Hours of operation are Monday through Friday 8:00 a.m. to 6:00 p.m.

MassHealth Standard or CommonHealth Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Podiatrist Services (Foot Care)	No	Yes	Yes	No
Prosthetic Services	No	Yes	Yes	No
Radiology and Diagnostic Services For example: <ul style="list-style-type: none"> • X-Rays • magnetic resonance imagery (MRI) and other imaging studies 	No	Yes	Yes	No
Therapy Services For example: <ul style="list-style-type: none"> • occupational therapy • physical therapy • speech/language therapy 	No	Yes	Yes	No
Transportation Services (Non-Emergency)				
Non-emergency transportation by land ambulance, chair car, taxi, and common carriers to and from covered medical care in Massachusetts or within 50 miles or less of the Massachusetts border	Yes	No	Yes	No

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Non-emergent to out-of-state location – ambulance and other common carriers that generally are pre-arranged to transport an Enrollee to a service that is located outside a 50-mile radius of the Massachusetts border	No	Yes	Yes	Yes
Vision Care For example:				
• comprehensive eye exams	No	Yes	No	No
• vision training	No	Yes	No	No
• eye glasses	Yes	No	Yes	No
• contact lenses and other visual aids	Yes	No	Yes	No
Wigs – as prescribed by a physician related to a medical condition	No	Yes	Yes	Yes
Pharmacy Services (Medications)				
Prescription Drugs	No	Yes	Yes	No
Over-the-Counter Medicines	No	Yes	No	No

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Behavioral-Health (Mental-Health and Substance-Abuse) Services				
Non-24 Hour Diversionary Services, such as: <ul style="list-style-type: none"> • community support programs • partial hospitalization • structured outpatient addiction program (SOAP) • intensive outpatient program (IOP) • psychiatric day treatment 	No	Yes	Yes	No

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<p>24 Hour Diversionary Services, such as:</p> <ul style="list-style-type: none"> • crisis stabilization unit • community-based acute treatment for children and adolescents (CBAT) • acute treatment services for substance abuse (Level III.7) • clinical support services – substance abuse (Level III.5) • transitional care unit 	No	Yes	<p>Yes</p> <p>Exception – community crisis stabilization through Emergency Service Provider (ESP) requires Authorization after the first day/night.</p>	No
<p>Emergency Services (Inpatient and Outpatient)</p>	No	Yes	<p>Yes - for Inpatient</p> <p>No - for outpatient for first 12 sessions, then Authorization is required</p>	No

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Emergency Services Program (ESP) Services, such as: <ul style="list-style-type: none"> • crisis assessment, intervention, and stabilization • mobile crisis intervention for children under 21 • medication evaluation • special one-to-one services 	No	Yes	No Exception – crisis stabilization requires Authorization after first day or night.	No
Inpatient Services, such as: <ul style="list-style-type: none"> • Inpatient mental health services • Inpatient substance abuse services (Level IV) 	No	Yes	Yes	No

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<p>Outpatient Services, such as:</p> <ul style="list-style-type: none"> • individual, group, and family counseling • medication visits • family and case consultations • collateral contacts for children under age 21 • diagnostic evaluations • psychological testing or special education psychological testing • narcotic-treatment services (including acupuncture) • electro-convulsive therapy 	No	Yes	<p>No- for first 12 sessions, then authorization is required.</p> <p>Yes for:</p> <ul style="list-style-type: none"> - Diagnostic evaluations - Psychological testing or special ed. Psych. testing - narcotic treatment services (including acupuncture) - electro-convulsive therapy 	No

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Intensive Home or Community Based Outpatient Services for Youth, such as: <ul style="list-style-type: none"> • intensive care coordination (ICC) • family support and training • in-home therapy services • in-home behavioral services • therapeutic mentoring services 	No	Yes	Yes	No

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Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Services. There is more information about EPSDT Services in the section of the Member Handbook describing "Additional services for children."				
Screening services Children who are under age 21 should go to their PCP for checkups even when they are well. As part of a well-child checkup, the PCP will perform screenings that are needed to find out if there are any health problems. These screenings include health, vision, dental, hearing, behavioral-health, developmental, and immunization status screenings. MassHealth pays PCPs for these checkups. At well-child checkups, PCPs can find and treat small problems before they become big ones. More information about	No	Yes	No	No

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<p>the schedule for checkups is in your Member Handbook under "Additional services for children." In addition to regular checkups, children should also visit their PCP any time there is a concern about their medical or behavioral health, even if it is not time for a regular checkup. Children under age 21 are also entitled to get regular visits with a dental provider.</p>				

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<p>Diagnosis and Treatment Services FCHP pays for all medically necessary services⁸ that are covered by federal Medicaid law, even if the services are not provided by FCHP. This coverage includes health care, diagnostic services, treatment, and other measures needed to correct or improve defects and physical and mental illnesses and conditions. When a PCP (or any other clinician) discovers a health condition, FCHP will pay for any medically necessary treatment covered under Medicaid law if it is delivered by a provider who is qualified and willing to provide the service and an FCHP-</p>	No	Yes	Yes	No

⁸ MassHealth pays for all medically necessary MassHealth covered services.

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<p>enrolled physician, nurse practitioner, or nurse midwife supports, in writing, the medical necessity of the service. You and your PCP can seek assistance from FCHP to determine what providers may be available in the network to provide these services, and how to use out of network providers, if necessary. Most of the time, these services are covered by your child's MassHealth coverage type and are included as a covered service elsewhere in this list. If the service is not already covered or is not listed elsewhere on this list, the clinician or provider who will deliver the service can ask FCHP for prior authorization for the service. FCHP uses this process to</p>				

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<p>determine if the service is medically necessary. FCHP will pay for the service if prior authorization is given. If prior authorization is denied, you have the right to appeal. More information about appeals is in your Member Handbook under "Appeals and grievances." Talk to your child's PCP, behavioral-health provider, or other specialist for help in getting these services.</p>				

Copayments:

Most members who are age 19 and older must pay the following copayments:

- \$1 for certain covered generic drugs mainly used for diabetes, high blood pressure, and high cholesterol. These drugs are called antihyperglycemics (such as metformin), antihypertensives (such as lisinopril), and antilyperlipidemics (such as simvastatin);
- \$3 for certain over-the-counter (OTC) drugs for which you have a prescription from the doctor.
- \$3 for both first-time prescriptions and refills for certain covered generic and OTC drugs; and
- \$3 for both first time prescriptions and refills of covered brand-name drugs.

Members who do NOT have copayments:

These members do not have any copayments:

- members under age 19;
- members enrolled in MassHealth because they were in the care and custody of the Department of Children and Families (DCF) when they turned 18, and their MassHealth coverage was continued;
- pregnant women, or women whose pregnancy ended less than 60 days ago (you must tell the pharmacist about your pregnancy) and;
- members who are in hospice care.

In addition, members do not have to pay copayments for family planning supplies (birth control).

Call FCHP Customer Service at **1-800-341-4848** (TTY: 1-877-608-7677 for people with partial or total hearing loss) for more information about copayment exceptions. FCHP will coordinate your MassHealth covered services.

More you 

10 Chestnut St. ■ Worcester, MA 01608

fchp.org ■ 1-800-341-4848
(TDD/TTY: 1-877-608-7677)

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