

FCHP MassHealth Covered Services List



MassHealth Essential Coverage



Covered Services List for FCHP members with MassHealth Essential Coverage

This is a list of covered services and benefits for MassHealth Essential members enrolled in FCHP. The list indicates for all the services and benefits whether they are covered by MassHealth or FCHP and if by FCHP whether authorization by FCHP or a referral by your Primary Care Provider (PCP) is required.

You can also call FCHP Customer Service for more information about services and benefits or to ask questions. See the telephone number and hours of operation for FCHP Customer Service at the bottom of every page of this covered services list.

- For questions about behavioral-health services, please call 1-888-421-8861 or TTY: 1-781-994-7660 for people with partial or total hearing loss.
- For more information about pharmacy services go to FCHP's drug list at www.fchp.org or call FCHP Customer Service at 1-800-341-4848.
- For questions about dental services, please call 1-800-207-5019.

A "Yes" in either the "Authorization Required for Some or All of the Services?" or the "Primary Care Physician (PCP) Referral Required for Some or All of the Services?" column means that prior authorization, or a PCP referral, or both are required for some or all of the services in the category. There is more information about authorizations and PCP referrals in your Member Handbook. **Please note that a prior authorization will be required for all requests for services provided out of the FCHP MassHealth Service Area, except for emergency services.**

Please keep in mind that services and benefits change from time to time. This Covered Services List is for your general information only. Please call FCHP for the most up to date information. MassHealth regulations control the services and benefits available to you. To access MassHealth regulations:

- Go to MassHealth's Web site www.mass.gov/masshealth; or

- Call MassHealth Customer Service at 1-800-841-2900 (TTY: 1-800-497-4648 for people with partial or total hearing loss) Monday through Friday from 8 a.m. to 5 p.m.

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Emergency Services				
Emergency Transportation Services - ambulance (air and land) transport that generally is not scheduled, but is needed on an Emergency basis, including Specialty Care Transport that is an ambulance transport of a critically injured or ill Enrollee from one facility to another, requiring care beyond the scope of a paramedic.	No	Yes	No	No
Emergency Inpatient and Outpatient Services	No	Yes	No	No
Medical Services				
Abortion Services	No	Yes	No	No
Acute Inpatient Hospital Services	No	Yes	Yes	No

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Ambulatory Surgery Services - outpatient, same-day surgical, diagnostic and medical services	No	Yes	Yes	No
Community Health Center Services For example: <ul style="list-style-type: none"> • office visits for primary care and specialists • OB/GYN and prenatal care • pediatric services, including PPHSD • health education • medical social services • nutrition services, including diabetes self-management training and medical nutrition therapy • tobacco cessation services • fluoride varnish to prevent tooth decay in children and teens 	No	Yes	No	No

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Dental Services				
<ul style="list-style-type: none"> Emergency related dental care and oral surgery performed in an outpatient hospital or ambulatory surgery setting which is medically necessary to treat an underlying medical condition 	No	Yes	No	No
<ul style="list-style-type: none"> Other dental services¹ 	Yes	No	Yes	No
Dialysis Services	No	Yes	Yes	No
Durable Medical Equipment - The purchase or rental of medical equipment, replacement parts, and repair for such items	No	Yes	Yes	No
Family Planning Services²	No	Yes	No	No

¹ Enrollees 21 and over are only eligible for emergency and certain non-emergency dental services. For more information contact DentaQuest Customer Service at 1-800-207-5019.

² An FCHP member may obtain family planning services at any MassHealth family planning services provider, even if it is outside of FCHP's provider network.

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Laboratory Services	No	Yes	No	No
Medical/Surgical Supplies³	No	Yes	No	No
Outpatient Hospital Services Services provided at an outpatient hospital, for example: <ul style="list-style-type: none"> • Outpatient surgical and related diagnostic, medical and dental services • office visits for primary care and specialists • OB/GYN and prenatal care • therapy services (physical, occupational and speech) • diabetes self-management training • medical nutritional therapy • tobacco cessation services • fluoride varnish to prevent tooth decay in children and teens 	No	Yes	No	No

³ Some restrictions apply.

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Oxygen & Respiratory Therapy Equipment	No	Yes	Yes	No
Physician, Nurse Practitioner, and Nurse Midwife Services For example: <ul style="list-style-type: none"> • office visits for primary care and specialists • OB/GYN and prenatal care • diabetes self-management training • medical nutritional therapy • tobacco cessation services • fluoride varnish to prevent tooth decay in children and teens 	No	Yes	No	No
Podiatrist Services (Foot Care)	No	Yes	Yes	No
Prosthetic Services	No	Yes	Yes	No

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Radiology and Diagnostic Services For example: <ul style="list-style-type: none"> • X-Rays • magnetic resonance imagery (MRI) and other imaging studies 	No	Yes	Yes	No
Therapy Services For example: <ul style="list-style-type: none"> • occupational therapy • physical therapy • speech/language therapy 	No	Yes	Yes	No
Vision Care For example: <ul style="list-style-type: none"> • comprehensive eye exams • vision training 	No	Yes	No	No
Wigs – as prescribed by a physician related to a medical condition	No	Yes	Yes	No
Pharmacy Services (Medications)				
Prescription Drugs	No	Yes	Yes	No
Over-the-Counter Medicines	No	Yes	No	No

If you have questions, call FCHP Customer Service at **1-800-341-4848** (TTY: 1-877-608-7677 for people with partial or total hearing loss). Hours of operation are Monday through Friday 8:00 a.m. to 6:00 p.m.

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Behavioral-Health (Mental-Health and Substance-Abuse) Services				
Non-24 Hour Diversionary Services, such as: <ul style="list-style-type: none"> • community support programs • partial hospitalization • structured outpatient addiction program (SOAP) • intensive outpatient program (IOP) • psychiatric day treatment 	No	Yes	Yes	No

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
<p>24 Hour Diversionary Services, such as:</p> <ul style="list-style-type: none"> • crisis stabilization unit • community-based acute treatment for children and adolescents (CBAT) • acute treatment services for substance abuse (Level III.7) • clinical support services – substance abuse (Level III.5) • transitional care unit 	No	Yes	<p>Yes</p> <p>Exception – community crisis stabilization through Emergency Service Provider (ESP) requires Authorization after the first day/night.</p>	No
<p>Emergency Services (Inpatient and Outpatient)</p>	No	Yes	<p>Yes - for Inpatient</p> <p>No - for outpatient for first 12 sessions, then Authorization is required</p>	No

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Emergency Services Program (ESP) Services, such as: <ul style="list-style-type: none"> • crisis assessment, intervention, and stabilization • mobile crisis intervention for children under 21 • medication evaluation • special one-to-one service 	No	Yes	No Exception – crisis stabilization requires Authorization after first day or night.	No
Inpatient Services, such as: <ul style="list-style-type: none"> • Inpatient mental health services • Inpatient substance abuse services (Level IV) 	No	Yes	Yes	No

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
<p>Outpatient Services, such as:</p> <ul style="list-style-type: none"> • individual, group, and family counseling • medication visits • family and case consultations • collateral contacts for children under age 21 • diagnostic evaluations • psychological testing or special education psychological testing • narcotic-treatment services (including acupuncture) • electro-convulsive therapy 	No	Yes	<p>No- for first 12 sessions, then authorization is required.</p> <p>Yes for:</p> <ul style="list-style-type: none"> - Diagnostic evaluations - Psychological testing or special ed. Psych. testing - narcotic treatment services (including acupuncture) - electro-convulsive therapy 	No
<p>Intensive Home or Community Based Outpatient Services for Youth, such as:</p> <ul style="list-style-type: none"> • in-home therapy services 	No	Yes	Yes	No

MassHealth Essential Covered Services for FCHP Members	MassHealth Covered Service? Yes/No	FCHP Covered Service Yes/No?	Authorization Required for Some or All of the Services?	Primary Care Provider (PCP) Referral Required for Some or All of the Services?
Preventive Pediatric Healthcare Screenings and Diagnostic (PPHSD) Services				
<p>Children who are under age 21 should go to their PCP for checkups even when they are well. As part of a well-child checkup, the PCP will perform screenings to find out if there are any health problems. These screenings include health, vision, dental, hearing, behavioral health, and others. More information about the schedule for checkups is in your Member Handbook under "Additional services for children." In addition to regular check-ups, children should also visit their PCP any time there is a concern about their health. Children under age 21 are also entitled to get regular visits with a dental provider.</p>	No	Yes	No	No

Copayments:

Most members who are age 19 and older must pay the following copayments:

- \$1 for certain covered generic drugs mainly used for diabetes, high blood pressure, and high cholesterol. These drugs are called antihyperglycemics (such as metformin), antihypertensives (such as lisinopril), and antilyperlipidemics (such as simvastatin);
- \$3 for certain over-the-counter (OTC) drugs for which you have a prescription from the doctor.
- \$3 for both first-time prescriptions and refills for certain covered generic and OTC drugs; and
- \$3 for both first time prescriptions and refills of covered brand-name drugs.

Members who do NOT have copayments:

These members do not have any copayments:

- members under age 19;
- members enrolled in MassHealth because they were in the care and custody of the Department of Children and Families (DCF) when they turned 18, and their MassHealth coverage was continued;
- pregnant women, or women whose pregnancy ended less than 60 days ago (you must tell the pharmacist about your pregnancy) and;
- members who are in hospice care.

In addition, members do not have to pay copayments for family planning supplies (birth control).

Call FCHP Customer Service at **1-800-341-4848** (TTY: 1-877-608-7677 for people with partial or total hearing loss) for more information about copayment exceptions. FCHP will coordinate your MassHealth covered services.

More you 

10 Chestnut St. ■ Worcester, MA 01608

fchp.org ■ 1-800-341-4848
(TDD/TTY: 1-877-608-7677)

Revised: July 1, 2010