



## Coding Analysis Payment Policy

### **Policy**

This policy applies to the process of analyzing claims for accurate and appropriate coding as determined by Fallon Community Health Plan.

It is the policy of Fallon Community Health Plan (FCHP) to analyze provider claims coding patterns using statistical measures through comparison to their peer groups (local, state or national).

FCHP may utilize any of the following processes:

- 1.) auditing software designed to evaluate billing and coding accuracy as established by various industry sources including CMS and CPT guidelines;
- 2.) informal discussion with provider;
- 3.) formal notification/discussion with provider;
- 4.) sample chart review;
- 5.) full chart review;
- 6.) collaboration by external vendors for the purpose of claims audit; and
- 7.) other techniques where appropriate.

If a review identifies a persistent outlier pattern or egregious billing practice, FCHP may take further action including, but not limited to, closing panels, withholding payment, and recovery of prior payment, up to termination of a provider contract.

### **Benefits application**

- FCHP Direct Care/FCHP Select Care
- Commonwealth Care
- Companion Care
- FCHP MassHealth
- Major Medical
- Fallon Preferred Care
- Fallon Senior Plan™
- Fallon Senior Plan Preferred
- Summit ElderCare®
- NaviCare<sup>SM</sup>

### **Billing/coding guidelines**

FCHP requires accurate and appropriate submission of claims codes.

Physicians and facilities are expected to submit claims appropriately and to bill as required by FCHP and consistent with industry standards for services rendered. If requested by the plan, providers and facilities are required to supply FCHP with any documentation for the purpose of coding analysis.

### **Place of service**

This policy applies to services rendered in all settings.

## **Policy history**

Origination date: 01/03/2001  
Previous revision date(s): 03/05/2003, 02/18/2004, 03/07/2007  
Connection date & details: March 2010 – moved to new policy template

*This payment policy has been developed to provide information regarding general billing, coding and documentation guidelines for FCHP. Even though this payment policy may indicate that a particular service or supply is considered covered, specific provider contract terms and/or member individual benefit plans may apply and this policy is not a guarantee of payment. FCHP reserves the right to apply this payment policy to all FCHP companies and subsidiaries.*