

Connection



Important information for Fallon Community Health Plan physicians and providers

■ Every day affairs

FCHP plans rank among America's top 10

Fallon Community Health Plan is the only health plan in the nation to receive a top 10 ranking in all three product categories of the National Committee for Quality Assurance's Health Insurance Plan Rankings 2010-11. It was the second consecutive year in which FCHP received that distinction.

According to the national rankings, Fallon Community Health Plan is **#1 for Medicaid** out of 104 plans, **#3 for Medicare** out of 183 plans (and the highest-ranked plan in Massachusetts) and **#8 for its commercial HMO** out of 227 plans.*

"We don't just say that our mission is *making our communities healthy*; we act on it every day," said Elizabeth C. Malko, M.D., M. Eng., FAAFP, Senior Vice President and Chief Medical Officer. "The innovative, quality-driven and collaborative care management solutions we use with members and their health care providers are improving outcomes and helping to move the health care system in the right direction."

The NCQA's Health Insurance Plan Rankings 2010-11 list is derived from publicly reported data used to compare and rank health plans across the country based on a variety of quality and customer satisfaction measures. Access to care, treatment of certain diseases and prevention efforts are among the measures used to determine the rankings.

* NCQA's Health Insurance Plan Rankings 2010-11 – Medicaid; NCQA's Health Insurance Plan Rankings 2010-11 – Medicare; and NCQA's Health Insurance Plan Rankings 2010-11 – Private. NCQA is an independent, not-for-profit organization dedicated to measuring the quality of America's health care. ■

DME and prosthetic/orthotic benefit changes

Our coverage for durable medical equipment (DME) and prosthetic/orthotic devices has changed for our commercial plans—and is slightly different than what we communicated to you earlier.

FCHP has removed the \$1,500 DME limit previously in place on all of our standard commercial offerings, effective on enrollment anniversary dates on or after *September 23, 2010*. This benefit now is unlimited. However, a coinsurance will apply on all policies, beginning on enrollment anniversary dates on or after *January 1, 2011*.

The coinsurance amounts have changed from our previous notice to you.

For HMO plans, the DME coinsurance generally will be 30%, with a 20% coinsurance for prosthetic limbs. However, when a plan has other coinsurance, the DME and the prosthetic coinsurances will match the coinsurance amount on other benefits.

For PPO plans, the DME coinsurance generally will be 30% for the in-network and out-of-network benefit. The prosthetic limbs coinsurance will be 20% in-network and 40% out-of-network. In both cases, however, when a plan has other, higher coinsurance, the DME and prosthetic coinsurances will be the higher amount. ■



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fchp.org/Providers/Connection.htm contains:

- Use of medication to treat adolescent depression
- E-cigarettes: Cool tool or trap for a fool?
- Formulary updates – commercial plan
- New 2011 CPT/HCPCS codes

Connection is a bimonthly publication for all FCHP ancillary and affiliated providers. The next copy deadline is **January 7, 2011**.

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