

MCI ESP STATEWIDE DIRECTORY

BOSTON		
Area: Boston		24-hour access number: (800) 981-4357 Centralized fax number: (617) 414-8306
ESP Provider: Boston Medical Center/Boston Emergency Services Team (B.E.S.T.)		
ESP Director: Andrea Hall (617) 414-8307 andrea.hall@bmc.org Mobile Crisis Intervention Manager: Deborah Fauntleroy (617) 414-8379 deborah.fauntleroy@bmc.org		
Service Locations	Operating Hours	Cities/Towns in Area
BEST Community-Based Location 85 E. Newton Street Boston, MA 02118 (800) 981-4357 (617) 414-8336 Fax (617) 414-8333	7 a.m. - 11 p.m. weekdays 9 a.m. - 5 p.m. weekends	Boston (Dorchester, South Boston, Roxbury, West Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, and Winthrop
BEST Community-Based Location 25 Staniford Street Boston, MA 02114 (800) 981-4357 (617) 523-1529 Fax (617) 523-1207	7 a.m. - 5 p.m. weekdays	
BEST/Boston Medical Center 818 Harrison Ave Boston, MA 02118 (800) 981-4357 (617) 414-7612 Fax (617) 414-4209	24/7	
BEST/Mass General Hospital 55 Fruit Street Boston, MA 02114 (800) 981-4357 (617) 726-2994 Fax (617) 724-3727	24/7	
BEST Community Crisis Stabilization Program 85 E. Newton Street Boston, MA 02118 (800) 981-4357 (617) 371-3000 Fax (617) 414-8319	24/7	

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to www.masspartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.

MCI ESP STATEWIDE DIRECTORY

METRO BOSTON		
Area: Cambridge Somerville 24-hour access number: (800) 981-4357		
Provider: Boston Medical Center/Cambridge Somerville Emergency Services Team (C.S.E.S.T.)		
ESP Director: Andrea Hall (617) 414-8307 andrea.hall@bmc.org Direct Fax: (617) 414-4769		
Mobile Crisis Intervention Manager: Deborah Fauntleroy (617) 414-8379 deborah.fauntleroy@bmc.org		
Service Locations	Operating Hours	Cities/Towns in Area
CSEST Community-Based Location 22 McGrath Hgwy #204 Somerville, MA 02143 (800) 981-4357 Fax (617) 623-1817	7 a.m. - 11 p.m. weekdays 7 a.m. - 8 p.m. weekends	Cambridge and Somerville
CSEST/Cambridge Hospital 1493 Cambridge Street Cambridge, MA 02139 (800) 981-4357 (617) 665-1560 Fax (617) 665-2310	24/7	
CSEST Community Crisis Stabilization Program TBA	To Be Announced	
Area: Norwood 24-hour access number: (800) 529-5077		
ESP Provider: Riverside Community Care		
ESP Director: Sue Burton (781) 769-8674 sburton@riversidecc.org		
Mobile Crisis Intervention Manager: Wen-Hui Yang (800) 529-5077 wenhuiyang@riversidecc.org		
Service Locations	Operating Hours	Cities/Towns in Area
Riverside Community-Based Location 190 Lenox Street Norwood, MA 02062 (800) 529-5077 (781) 769-8674 Fax (781) 440-0740	8 a.m. - 8 p.m. weekdays	Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, and Wrentham
Riverside Community-Based Location 15 Beacon Ave Norwood, MA 02062 (800) 529-5077 (781) 769-8674 Fax (781) 769-6072	8 p.m. - 8 a.m. weekdays 24 hours weekends	
Riverside Community Crisis Stabilization Program 15 Beacon Ave Norwood, MA 02062 (800) 529-5077 (781) 769-1342 Fax (781) 769-0197	24/7	
Area: South Shore 24-hour access number: (800) 528-4890		
ESP Provider: South Shore Mental Health (SSMH)		
ESP Director: Amy Pearlman (617) 774-6065 apearlma@ssmh.org		
Mobile Crisis Intervention Manager: Rosi Olmstead (617) 869-2546 rolmstea@ssmh.org		
Service Locations	Operating Hours	Cities/Towns in Area
SSMH Community-Based Location 460 Quincy Ave Quincy, MA 02169 (800) 528-4890 (617) 774-6036 Fax (617) 479-0356	24/7	Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, and Weymouth
SSMH Community Crisis Stabilization Program 460 Quincy Ave Quincy, MA 02169 (800) 528-4890 (617) 774-6036 Fax (617) 479-0356	24/7	

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MCI ESP STATEWIDE DIRECTORY

WESTERN MASSACHUSETTS		
Area: The Berkshires 24-hour access number: (800) 252-0227		
ESP Provider: The Brien Center for Mental Health and Substance Abuse		
Acting ESP Director: Janice Prichett (413) 629-1190 jpric@briencenter.org		
Mobile Crisis Intervention Manager: Richard Collins (413) 629-1072 rcoll@briencenter.org		
Service Locations	Operating Hours	Cities/Towns in Area
The Brien Center Community-Based Location 34 Pomeroy Ave Pittsfield, MA 01201 (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	24/7	Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, and Windsor
The Brien Center Community-Based Location 741 North Street Pittsfield, MA 01201 (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	8 a.m. - 8p.m. 7 days/week	
The Brien Center Community-Based Location 25 Marshall Street North Adams, MA 01247 (800) 252-0227 (413) 664-4541 Fax (413) 662-3311	9 a.m. - 5 p.m. weekdays	
The Brien Center Community-Based Location 60 Cottage Street Great Barrington, MA 01230 (800) 252-0227 (413) 664-4541 Fax (413) 528-8187	9 a.m. - 5 p.m. weekdays	
The Brien Center Community Crisis Stabilization Program 34 Pomeroy Ave Pittsfield, MA 01201 (800) 252-0227 (413) 499-0412 Fax (413) 499-0995	24/7	
Area: Greenfield 24-hour access number: (800) 562-0112		
ESP Provider: Clinical & Support Options		
ESP Director: Dan Sontag (413) 774-5411 dsontag@csoinc.org Fax: (413) 773-8429		
Mobile Crisis Intervention Manager: Carissa Sinclair (413) 774-5411 csinclair@csoinc.org		
Service Locations	Operating Hours	Cities/Towns in Area
Clinical & Support Options Community-Based Location 140 High Street Greenfield, MA 01301 (800) 562-0112 (413) 774-5411 Fax (413) 773-8429	24/7	Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutebury, Sunderland, Turners Falls, Warwick, Wendell, and Whately
Clinical & Support Options Community Crisis Stabilization Program 140 High Street Greenfield, MA 01301 (800) 562-0112 (413) 772-0249 Fax (413) 773-8429	24/7	

MCI ESP STATEWIDE DIRECTORY

WESTERN MASSACHUSETTS (continued)		
Area: Northampton		24-hour access number: (800) 562-0112
ESP Provider: Clinical & Support Options		
ESP Director: Heather Bachmann-Baez (413) 586-5382, Ext. 3501 hbachmann-baez@csoinc.org		
Mobile Crisis Intervention Manager: Lise Wessmann (413) 586-5555 lwessmann@csoinc.org		
Service Locations	Operating Hours	Cities/Towns in Area
Clinical & Support Options Community-Based Location 29 North Main Street Florence, MA 01062 (800) 562-0112 (413) 586-5555 Fax (413) 586-2723	24/7	Amherst, Chesterfield, Cumminton, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, and Worthington
Clinical & Support Options Community Crisis Stabilization Program 29 North Main Street Florence, MA 01062 (800) 562-0112 (413) 586-2973 Fax (413) 582-6893	24/7	
Area: Southern Pioneer Valley		24-hour access number: (800) 437-5922
ESP Provider: Behavioral Health Network		
ESP Director: Meg Mastriana (413) 301-9352 meg.mastriana@bhninc.org		
Mobile Crisis Intervention Manager: Kate Hildreth-Fortin (413) 301-9350 kate.hildreth@bhninc.org		
Service Locations	Operating Hours	Cities/Towns in Area
Behavioral Health Network Community-Based Location 417 Liberty Street Springfield, MA 01104 (800) 437-5922 (413) 733-6661 Fax (413) 733-7841	24/7	Agawam, Belchertown, Blandford, Bondsville, Chester, Chicopee, East Longmeadow, Granby, Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley, Southampton, Southwick, Springfield, Thorndike, Three Rivers, Tolland, Ware, Westfield, West Springfield, and Wilbraham
Behavioral Health Network Community-Based Location Carson Center 77 Mill Street Westfield, MA 01085 (800) 437-5922 (413) 568-6386 Fax (413) 572-4144	24/7	
Behavioral Health Network Community Crisis Stabilization Program 417 Liberty Street Springfield, MA 01104 (800) 437-5922 (413) 733-6661 Fax (413) 733-7841	24/7	
Behavioral Health Network Community Crisis Stabilization Program Carson Center 77 Mill Street Westfield, MA 01085 (800) 437-5922 (413) 568-6386 Fax (413) 572-4144	24/7	
Behavioral Health Network Community Crisis Stabilization Program 40 Bobala Road Holyoke, MA 01104 (800) 437-5922 (413) 532-8016 Fax (413) 532-8205	24/7	

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MCI ESP STATEWIDE DIRECTORY

CENTRAL MASSACHUSETTS		
Area: Metro West		
24-hour access number: (800) 640-5432		
ESP Provider: Advocates		
ESP Director: Sarah Trongone (508) 661-2049 strongone@advocatesinc.org		
Mobile Crisis Intervention Manager: Casey Doherty (781) 893-2003 cadoher@advocatesinc.org		
Mobile Crisis Intervention Manager: John DeRonck (508) 661-2043 ideronc@advocatesinc.org		
Service Locations	Operating Hours	Cities/Towns in Area
Advocates Community-Based Location 354 Waverly Street Framingham, MA 01702 (800) 640-5432 (508) 872-3333 Fax (508) 875-2600	24/7	Acton, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham, Watertown, Wayland, Westborough, Wilmington, Winchester, and Woburn
Advocates Community-Based Location 28 Mill Street Marlboro, MA 01752 (800) 640-5432 (508) 786-1584 Fax (508) 786-1585	24/7	
Advocates Community-Based Location 675 Main Street Waltham, MA 02451 (800) 540-5806 (781) 893-2003 Fax (781) 647-0183	24/7	
Advocates Community Crisis Stabilization Program 28 Mill Street Marlboro, MA 01752 (800) 640-5432 (508) 786-1580	24/7	
Area: North County		
24-hour access number: (800) 977-5555		
ESP Provider: Community HealthLink, Inc.		
Interim ESP Director: Karen Duby (978) 840-9301 kduby@communityhealthlink.org		
Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne (508) 373-7982 lsimkowitz-lavigne@communityhealthlink.org		
Service Locations	Operating Hours	Cities/Towns in Area
Community HealthLink, Inc. Community-Based Location 40 Spruce Street Leominster, MA 01453 (800) 977-5555 (978) 534-6116 Fax (978) 537-4966	24/7	Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Groton, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, and Winchendon
Community HealthLink, Inc. Community-Based Location 10 Parker Street Gardner, MA 01440 (800) 977-5555 (978) 630-4740 Fax (978) 630-4765	8 a.m. - 6 p.m. weekdays	
Community HealthLink, Inc. Community Crisis Stabilization Program 40 Spruce Street Leominster, MA 01453 (800) 977-5555 (978) 534-6116 Fax (978) 534-3294	24/7	

MCI ESP STATEWIDE DIRECTORY

CENTRAL MASSACHUSETTS (continued)		
Area: South County		24-hour access number: (800) 294-4665
ESP Provider: Riverside Community Care		
ESP Director: Deb Gardner (508) 634-3420 dgardner@riversidecc.org		
Mobile Crisis Intervention Manager: Hilda Miller (508) 634-3420 hmiller@riversidecc.org		
Mobile Crisis Intervention Manager: Susan Butler-Moore (508) 765-3035 sbutler@harringtonhospital.org		
Service Locations	Operating Hours	Cities/Towns in Area
Riverside Community-Based Location 32 Hamilton St. Milford, MA 01757 (800) 294-4665 (508) 634-3420 Fax (508) 422-9644	24/7	Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, and West Brookfield
Riverside Community-Based Location 206 Milford Street Upton, MA 01568 (800) 294-4665 (508) 529-7000 Fax (508) 529-7001	8 a.m. - 5 p.m. weekdays	
Riverside/Harrington Memorial Hospital 100 South Street Southbridge, MA 01550 (800) 294-4665 (508) 765-3035 Fax (508) 764-2434	8 a.m. - 8 p.m. 7 days/week	
Riverside Community-Based Location GB Wells Center 29 Pine Street Southbridge, MA 01550 (800) 294-4665 (508) 765-9167 Fax (508) 764-2434	To Be Announced	
Riverside Community Crisis Stabilization Program 32 Hamilton St. Milford, MA 01757 (800) 294-4665 (508) 634-3420 Fax (508) 422-9644	24/7	
Area: Worcester		24-hour access number: (866) 549-2142
ESP Provider: Community Healthlink, Inc.		
ESP Director: Bill Dwinells (508) 373-7833 wdwinells@communityhealthlink.org		
Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne (508) 373-7982 lsimkowitz-lavigne@communityhealthlink.org		
Service Locations	Operating Hours	Cities/Towns in Area
Community HealthLink, Inc. Community-Based Location 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 856-1695	8 a.m. - 8 p.m. weekdays 8 a.m. - 5 p.m. weekends	Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West Boylston, and Worcester
UMASS Memorial Medical Center 55 Lake Avenue North Worcester, MA 01655 (866) 549-2142 (508) 334-3562 Fax (508) 856-1695	24/7	
Community HealthLink, Inc. Community Crisis Stabilization Program 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 856-1695	24/7	

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MCI ESP STATEWIDE DIRECTORY

NORTHEASTERN MASSACHUSETTS		
Area: North Essex 24-hour access number: (866) 523-1216		
ESP Provider: Health and Education Services (HES)		
ESP Director: Colleen Babson (978) 744-1585 cbabson@hes-inc.org		
Assistant ESP Director: Karen Weinberg (978) 521-7777 kweinberg@hes-inc.org		
Mobile Crisis Intervention Manager: Paula Garratt (978) 521-7777 pgarratt@hes-inc.org		
Mobile Crisis Intervention Manager: Maria Wolters (978) 744-1585 mwolters@hes-inc.org		
Service Locations	Operating Hours	Cities/Towns in Area
HES Community-Based Location 60 Merrimack Street Haverhill, MA 01830 (800) 281-3223 (978) 521-7777 Fax (978)521-7767	8 a.m. - 8 p.m. M-Th 8 a.m. - 5 p.m. Fri	Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton, Haverhill, Ipswich, Manchester by the Sea, Marblehead, Merrimac, Middleton, Newbury, Newburyport, Peabody, Rockport, Rowley, Salem, Salisbury, Topsfield, Wenham, and West Newbury
HES Community-Based Location 41 Mason Street, Unit #4 Salem, MA 01970 (866) 523-1216 (978) 744-1585 Fax (978) 744-1379	24/7	
HES/Salem Hospital - North Shore Medical Center 81 Highland Avenue Salem, MA 01970 (866) 523-1216 (978) 354-4550 Fax (978) 745-9021	24/7	
HES Community Crisis Stabilization program 41 Mason Street, Unit #4 Salem, MA 01970 (866) 523-1216 (978) 744-1585 Fax (978) 744-1379	24/7	
Area: Lawrence 24-hour access number: (877) 255-1261		
ESP Provider: Health and Education Services (HES)		
ESP Director: David Rafferty (978) 620-1250 drafferty@hes-inc.org		
Mobile Crisis Intervention Manager: Jose Rodriguez (978) 620-1250 jrodriguez@hes-inc.org		
Service Locations	Operating Hours	Cities/Towns in Area
HES Community-Based Location 12 Methuen St., 2nd Floor Lawrence, MA 01841 (877) 255-1261 (978)-620-1250 Fax (978) 682-9333	8 a.m. - 12 a.m. 7 days/week	Andover, Lawrence, Methuen, and North Andover
HES Community Crisis Stabilization Program 12 Methuen St., 2nd Floor Lawrence, MA 01841 (877) 255-1261 (978)-620-1250 Fax (978) 682-9333	24/7	
Area: Lowell 24-hour access number: (800) 830-5177		
ESP Provider: Health and Education Services (HES)		
ESP Director: Beth Shapiro (978) 322-5120 bshapiro@hes-inc.org		
Mobile Crisis Intervention Manager: Cathy Richardson-Brown (978) 322-5120 crichardsonbrown@hes-inc.org		
Service Locations	Operating Hours	Cities/Towns in Area
HES Community-Based Location 391 Varnum Ave Lowell, MA 01854 (800) 830-5177 (978) 322-5120 Fax (978) 322-5134	8 a.m. - 8 p.m. 7 days/week	Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, and Westford
HES Community Crisis Stabilization Program 391 Varnum Ave Lowell, MA 01854 (800) 830-5177 (978) 322-5120 Fax (978) 322-5134	24/7	

MCI ESP STATEWIDE DIRECTORY

NORTHEASTERN MASSACHUSETTS (continued)		
Area: Tri-City		24-hour access number: (800) 988-1111
ESP Provider: Eliot Community Services		
ESP Director: Kelly Costello (781) 581-4422 kcostello@eliotchs.org		
Mobile Crisis Intervention Manager: Donna Kausek (781) 581-4493 dkausek@eliotchs.org		
Service Locations	Operating Hours	Cities/Towns in Area
Eliot Community-Based Location 95 Pleasant Street Lynn, MA 01901 (800) 988-1111 (781) 596-9222 Fax (781) 581-9876	8 a.m. - 8 p.m. weekdays 9 a.m. - 6 p.m. weekends	Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, and Wakefield
Eliot Community-Based Location 173 Chelsea Street Everett, MA 02149 (800) 988-1111 (781) 388-6220 Fax (781) 581-9876	8 a.m. - 8 p.m. weekdays 9 a.m. - 6 p.m. weekends	
Eliot Community Crisis Stabilization Program 95 Pleasant Street Lynn, MA 01901 (800) 988-1111 (781) 596-9222 Fax (781) 581-9876	24/7	

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MCI ESP STATEWIDE DIRECTORY

SOUTHEASTERN MASSACHUSETTS		
Area: Southern Coast 24-hour access number: (877) 996-3154		
ESP Provider: Child and Family Services of New Bedford		
ESP Director: Jessica Medeiros (508) 996-3154 jmedeiros@cfservices.org		
Mobile Crisis Intervention Manager: Rebecca Pye (508) 996-3154 rpye@cfservices.org		
Service Locations	Operating Hours	Cities/Towns in Area
Child and Family Services Community-Based Location 543 North Street New Bedford, MA 02740 (877) 996-3154 (508) 996-3154 Fax (508) 991-8082	24/7	Acushnet, Carver, Dartmouth, Duxbury, Fairhaven, Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, and Wareham
Child and Family Services Community-Based Location 118 Long Pond Rd, Ste 102 Plymouth, MA 02360 (877) 996-3154 (508) 747-8834 Fax (508) 747-8835	24/7	
Child and Family Services Community Crisis Stabilization Program 543 North Street New Bedford, MA 02740 (877) 996-3154 (508) 996-3154 Fax (508) 991-8082	24/7	
Area: Brockton 24-hour access number: (877) 670-9957		
ESP Provider: *Brockton Multi-Service Center		
ESP Director: Mike Zwalsky (508) 285-9400 mike.zwalsky@massmail.state.ma.us		
Mobile Crisis Intervention Manager: Vanessa Goodman (508) 897-2252 vanessa.goodman@massmail.state.ma.us		
Mobile Crisis Intervention Director: Jennifer Paine (508) 977-3346 jennifer.paine@dmh.state.ma.us		
Service Locations	Operating Hours	Cities/Towns in Area
Brockton Multi-Service Center Community-Based Location 165 Quincy Street Brockton, MA 02302 (877) 670-9957 (508) 897-2100 Fax (508) 586-5117	24/7	Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, and Whitman
Brockton Multi-Service Community Crisis Stabilization Program 165 Quincy Street Brockton, MA 02302 (877) 670-9957 (508) 897-2100 Fax (508) 586-5117	24/7	
Area: Cape Cod and The Islands 24-hour access number: (800) 322-1356		
ESP Provider: *Cape & Islands Emergency Services		
ESP Director: Catherine Thomas (508) 564-9627 catherine.thomas@dmh.state.ma.us		
Mobile Crisis Intervention Manager: Jean Calvert (508) 564-9696 jean.calvert@state.ma.us		
Mobile Crisis Intervention Director: Jennifer Paine (508) 977-3346 jennifer.paine@dmh.state.ma.us		
Service Locations	Operating Hours	Cities/Towns in Area
Cape Cod Community-Based Location 830 County Road Pocasset, MA 02559 (800) 322-1356 (508) 564-9690 Fax (508) 564-9699	24/7	Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, and Yarmouth
Cape Cod Community Crisis Stabilization Program May Institute 270 Communication Way, Unit 1E Hyannis, MA 02601 (800) 322-1356 (508) 790-4094 Fax (508) 362-5647	24/7	

MCI ESP STATEWIDE DIRECTORY

SOUTHEASTERN MASSACHUSETTS (continued)		
Area: Fall River 24-hour access number: (877) 425-0048		
ESP Provider: *Corrigan Mental Health Center		
ESP Director: James Farrelly (508) 235-7251 james.farrelly@dmh.state.ma.us Mobile Crisis Intervention Manager: Dawn Nickerson (508) 235-7222 dawn.nickerson@state.ma.us Mobile Crisis Intervention Director: Jennifer Paine (508) 977-3346 jennifer.paine@dmh.state.ma.us		
Service Locations	Operating Hours	Cities/Towns in Area
Corrigan Mental Health Center Community-Based Location 49 Hillside Street Fall River, MA 02720 (877) 425-0048 (508) 235-7277 Fax (508) 235-7345	24/7	Fall River, Freetown, Somerset, Swansea, and Westport
Area: Taunton/Attleboro 24-hour access number: (800) 660-4300		
ESP Provider: *Norton Emergency Services		
ESP Director: Merleen Mills (508) 285-9400 mmills02@massmail.state.ma.us Mobile Crisis Intervention Manager: Susan Gill-Hickey (800) 660-4300 susan.gill-hickey@massmail.state.ma.us Mobile Crisis Intervention Director: Jennifer Paine (508) 977-3346 jennifer.paine@dmh.state.ma.us		
Service Locations	Operating Hours	Cities/Towns in Area
Taunton/Attleboro Emergency Service Community-Based Location 108 West Main St., Bldg. #2 Norton, MA 02766 (800) 660-4300 (508) 285-9400 Fax (508) 285-6573	24/7	Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, and Taunton
Taunton/Attleboro Community Crisis Stabilization Program 108 West Main St., Bldg. #2 Norton, MA 02766 (800) 660-4300 (508) 285-9400 Fax (508) 285-6573	24/7	

* DMH Operated ESP

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

All ESP service components and locations may be accessed through the ESP's toll free number. Where applicable, local numbers for specific locations have also been provided above. It is recommended that individuals and families call the ESP's toll free number first, so the ESP can help them access the most appropriate services. Please refer to www.masspartnership.com and click on "ESP" on the left side of the homepage for more information including updates to this directory.