

# Fallon Preferred Care Deductible 2000 Low



## Benefit Summary—*Benefits effective January 1, 2018 and beyond*

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### The Fallon difference

With Fallon Preferred Care Deductible 2000 Low, you get everything you need to live a healthy life. This plan features comprehensive medical benefits for lower monthly premiums and slightly higher out-of-pocket expenses compared to our other plans. Your monthly premiums are reduced further through the use of an annual deductible for certain services and a copayment for hospital admissions. Plus, you get:

- **A fitness reimbursement of up to \$150** for individuals and families that can be used for gym memberships at the gym of your choice with no limitations, school and town sports fees, home fitness equipment, exercise classes, ski lift tickets, and more!
- **\$0 copayments for routine physical exams** and other preventive services, including mammograms, cholesterol screenings and immunizations
- **\$0 copayments for routine annual eye exams**
- **Pedi-Dental** up to age 19 included
- **Pedi-Glasses:** One designated set, once per calendar year.
- **Nurse Connect:** A free 24/7 nurse call line
- **Teladoc™ telemedicine** –Commercial members get 24/7 access to a national network of U.S. board-certified doctors to discuss non-emergency conditions by phone, mobile device or online. Teladoc doctors can diagnose and treat over fifty types of common illnesses.

### How to receive care:

With Fallon Preferred Care Deductible 2000 Low, you have an extensive regional and national network of providers from which to choose. The Fallon Preferred Care network is comprised of over 860,000 network providers—giving you the flexibility to receive care close to where you live and work.

### In-network and out-of-network coverage

Fallon Preferred Care is a preferred provider organization (PPO) plan, and as such, we contract with a network of participating providers who have agreed to provide health care services to our members—your use of participating providers is strictly voluntary.

When you obtain covered services from participating providers, you will receive the in-network level of benefits. We pay participating providers directly; you will not have to file claims when you use participating providers. When you obtain covered services from nonparticipating providers, you get the out-of-network level of benefits. You may need to submit a claim for covered services you receive from nonparticipating providers. For information on claims submission, refer to your Fallon Preferred Care *Evidence of Coverage*.

### Emergency medical care

Emergency services do not require referral or authorization. When you have an emergency medical condition, you should go to the nearest emergency department or call your local emergency communications system (police, fire department or 911). For more information on emergency benefits and plan procedures for emergency services, consult your Fallon Preferred Care *Evidence of Coverage*.

| Plan specifics                                                                                                                                                                                                                                                                                                    | In-network                            | Out-of-network                                   |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|--------------------------------------------------|
| <b>Benefit period</b> - The benefit period, sometimes referred to as a “benefit year,” is the 12-month span of plan coverage, and the time during which the deductible, out-of-pocket maximum and specific benefit maximums accumulate.                                                                           |                                       |                                                  |
| <b>Deductible</b> - A deductible is the amount of allowed charges you pay per benefit period before payment is made by the plan for certain covered services. The amount that is put toward your deductible is calculated based on the allowed charge or the provider’s actual charge— whichever is less.         | \$2,000 individual<br>\$4,000 family  | \$4,000 individual<br>\$8,000 family             |
| <b>Embedded deductible</b> - Please note that once any one member in a family accumulates \$2,000 of services that are subject to the family deductible, that individual member’s deductible is considered met, and that family member will receive benefits for covered services less any applicable copayments. | \$2,000                               | \$4,000                                          |
| <b>Deductible carryover</b> - Any deductible amount that is incurred by the member for services rendered during the last three months of the benefit period will be applied toward the deductible for the next benefit period. Deductible amounts are incurred as of the date of the service.                     | Included                              |                                                  |
| <b>Out-of-pocket maximum</b> - The out-of-pocket maximum is the total amount of deductible, coinsurance and copayments you are responsible for in a benefit period. The out-of-pocket maximum also does not include your premium charge or any amounts you pay for services that are not covered by the plan.     | \$7,350 individual<br>\$14,700 family | \$7,350 individual<br>\$14,700 family            |
| <b>Coinsurance</b> - Coinsurance is the percentage of medical expense you are required to pay after the deductible amount is satisfied.                                                                                                                                                                           | n/a                                   | 20%                                              |
| <b>Penalty for failure to follow medical management procedures*</b>                                                                                                                                                                                                                                               | \$200 per occurrence                  | \$500 per occurrence                             |
| Benefits                                                                                                                                                                                                                                                                                                          | Your cost in-network                  | Your cost out-of-network (after your deductible) |
| <b>Office</b>                                                                                                                                                                                                                                                                                                     |                                       |                                                  |
| Routine physical exams                                                                                                                                                                                                                                                                                            | \$0                                   | 20% coinsurance                                  |
| Office visits (primary care provider)                                                                                                                                                                                                                                                                             | \$40 per visit                        | 20% coinsurance                                  |
| Office visits (specialist)                                                                                                                                                                                                                                                                                        | \$65 per visit                        | 20% coinsurance                                  |
| Office visits (limited service clinics, e.g., Minute Clinic)                                                                                                                                                                                                                                                      | \$40 per visit                        | 20% coinsurance                                  |
| Routine eye exams (one every 12 months)                                                                                                                                                                                                                                                                           | \$0                                   | 20% coinsurance                                  |
| Telehealth (24/7 access to doctors to discuss non-emergency conditions by phone, mobile app or online)                                                                                                                                                                                                            | \$40                                  |                                                  |
| Short-term rehabilitative services (60 visits combined in-or out-of-network per benefit period)                                                                                                                                                                                                                   | \$40 per visit after deductible       | 20% coinsurance                                  |
| Prenatal care                                                                                                                                                                                                                                                                                                     | \$40 first visit only                 | 20% coinsurance                                  |

\* Some services require plan notification or prior authorization. A penalty will be applied for failure to follow the plan’s medical management procedures. The penalty does not apply toward the deductible or out-of-pocket maximum.

| <b>Benefits</b>                                                                                                                                                           | <b>Your cost in-network</b>                           | <b>Your cost out-of-network (after your deductible)</b> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------------|
| <b>Preventive services</b><br>Tests, immunizations and services geared to help screen for diseases and improve early detection when symptoms or diagnosis are not present | Covered in full                                       | 20% coinsurance                                         |
| <b>Diagnostic services (Lab Services)</b><br>Tests, immunizations and services that are intended to diagnose, check the status of, or treat a disease or condition        | \$50 copayment after deductible                       | 20% coinsurance                                         |
| <b>Diagnostic services (Non Lab Services)</b><br>Tests, immunizations and services that are intended to diagnose, check the status of, or treat a disease or condition    | \$100 copayment after deductible                      | 20% coinsurance                                         |
| <b>Imaging (CAT, PET, MRI, Nuclear Cardiology)</b>                                                                                                                        | \$700 copayment after deductible                      | 20% coinsurance                                         |
| <b>Chiropractic care</b>                                                                                                                                                  | \$40 per visit                                        | 20% coinsurance                                         |
| <b>Prescriptions</b>                                                                                                                                                      |                                                       |                                                         |
|                                                                                                                                                                           | <b>Tier 1/Tier 2/Tier 3/Tier 4</b>                    |                                                         |
| Prescription drugs, insulin and insulin syringes                                                                                                                          | \$5/\$30/\$65/\$100 (30-day supply)                   | 20% coinsurance                                         |
| Generic contraceptives and contraceptive devices                                                                                                                          | \$0 (30-day supply)                                   | 20% coinsurance                                         |
| Brand contraceptives with no generic equivalent (prior authorization required)                                                                                            | With prior authorization: \$0 (30-day supply)         | 20% coinsurance                                         |
| Brand contraceptives with a generic equivalent (prior authorization required)                                                                                             | Tier 3: \$65<br>Tier 4: \$100 (30-day supply)         | 20% coinsurance                                         |
| Prescription medication refills obtained through the mail order program                                                                                                   | \$10/\$60/\$130/\$300 (90-day supply)                 | 20% coinsurance                                         |
| Prilosec OTC, Prevacid 24HR, omeprazole OTC, lansoprazole OTC (prescription required)                                                                                     | \$5                                                   | 20% coinsurance                                         |
| <b>Inpatient hospital services</b>                                                                                                                                        |                                                       |                                                         |
| Room and board in a semiprivate room (private when medically necessary)                                                                                                   | \$1,000 copayment after deductible                    | 20% coinsurance                                         |
| Physicians' and surgeons' services                                                                                                                                        | Covered in full after deductible                      | 20% coinsurance                                         |
| Physical and respiratory therapy                                                                                                                                          | Covered in full after deductible                      | 20% coinsurance                                         |
| Intensive care services                                                                                                                                                   | Covered in full after deductible                      | 20% coinsurance                                         |
| Maternity care                                                                                                                                                            | Covered in full after deductible                      | 20% coinsurance                                         |
| <b>Same-day surgery</b>                                                                                                                                                   |                                                       |                                                         |
| Same-day surgery in a hospital outpatient or ambulatory care setting                                                                                                      | \$1,000 copayment after deductible                    | 20% coinsurance                                         |
| <b>Emergencies</b>                                                                                                                                                        |                                                       |                                                         |
| Emergency room visit                                                                                                                                                      | \$700 per visit after deductible (waived if admitted) |                                                         |

| <b>Benefits</b>                                                                                                                                                                                                                                                                                                                      | <b>Your cost in-network</b>        | <b>Your cost out-of-network (after your deductible)</b> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|---------------------------------------------------------|
| <b>Skilled nursing</b>                                                                                                                                                                                                                                                                                                               |                                    |                                                         |
| Skilled care in a semiprivate room                                                                                                                                                                                                                                                                                                   | \$1,000 copayment after deductible | 20% coinsurance                                         |
| <b>Substance abuse</b>                                                                                                                                                                                                                                                                                                               |                                    |                                                         |
| Office visits                                                                                                                                                                                                                                                                                                                        | \$40 per visit                     | 20% coinsurance                                         |
| Detoxification in an inpatient setting                                                                                                                                                                                                                                                                                               | \$1,000 copayment after deductible | 20% coinsurance                                         |
| Rehabilitation in an inpatient setting                                                                                                                                                                                                                                                                                               | \$1,000 copayment after deductible | 20% coinsurance                                         |
| <b>Mental health</b>                                                                                                                                                                                                                                                                                                                 |                                    |                                                         |
| Office visits                                                                                                                                                                                                                                                                                                                        | \$40 per visit                     | 20% coinsurance                                         |
| Services in a general or psychiatric hospital                                                                                                                                                                                                                                                                                        | \$1,000 copayment after deductible | 20% coinsurance                                         |
| <b>Other health services</b>                                                                                                                                                                                                                                                                                                         |                                    |                                                         |
| Skilled home health care services                                                                                                                                                                                                                                                                                                    | Covered in full after deductible   | 20% coinsurance                                         |
| Durable medical equipment                                                                                                                                                                                                                                                                                                            | 30% coinsurance after deductible   | 30% coinsurance                                         |
| Medically necessary ambulance services                                                                                                                                                                                                                                                                                               | Covered in full after deductible   | Covered in full after deductible                        |
| <b>Value-added benefits and features</b>                                                                                                                                                                                                                                                                                             |                                    |                                                         |
| It Fits!, an annual fitness reimbursement (including school and town sports programs, gym memberships, home fitness equipment, Weight Watchers®, aerobics, Pilates and yoga classes)                                                                                                                                                 |                                    | \$150 individual<br>\$150 family                        |
| The Healthy Health Plan! a program that supports members (subscriber and spouse age 18 and older) in becoming, and staying, healthy. Simply fill out the health assessment, receive a personalized health report and then take advantage of all the tools available, including health coaching, to help you reach your health goals. |                                    | Included                                                |
| Oh Baby!, a program that provides prenatal vitamins, a convertible car seat, breast pump and other “little extras” for expectant parents—all at no additional cost.                                                                                                                                                                  |                                    | Included                                                |
| Fallon Smart Shopper Transparency tool and Incentive program                                                                                                                                                                                                                                                                         |                                    | Included                                                |
| Free 24/7 nurse call line                                                                                                                                                                                                                                                                                                            |                                    | Included                                                |
| Free chronic care management                                                                                                                                                                                                                                                                                                         |                                    | Included                                                |
| Free stop-smoking program                                                                                                                                                                                                                                                                                                            |                                    | Included                                                |
| Member discount program                                                                                                                                                                                                                                                                                                              |                                    | Included                                                |
| Free online access to health and wellness encyclopedia                                                                                                                                                                                                                                                                               |                                    | Included                                                |
| CVS Caremark ExtraCare Health Card – provides 20% discount on CVS/pharmacy-brand health related items.                                                                                                                                                                                                                               |                                    | Included                                                |
| <b>Exclusions</b>                                                                                                                                                                                                                                                                                                                    |                                    |                                                         |
| Dental benefits and discounts, other than those listed in your <i>Schedule of Benefits</i>                                                                                                                                                                                                                                           |                                    |                                                         |
| Hearing aids and the evaluation for a hearing aid (for age 22 and above)                                                                                                                                                                                                                                                             |                                    |                                                         |
| Long-term rehabilitative services                                                                                                                                                                                                                                                                                                    |                                    |                                                         |
| Cosmetic surgery                                                                                                                                                                                                                                                                                                                     |                                    |                                                         |
| Experimental procedures or services that are not generally accepted medical practice                                                                                                                                                                                                                                                 |                                    |                                                         |
| Routine foot care                                                                                                                                                                                                                                                                                                                    |                                    |                                                         |
| Custodial confinement                                                                                                                                                                                                                                                                                                                |                                    |                                                         |

A complete list of benefits and exclusions is in the Fallon Preferred Care *Member Handbook/Evidence of Coverage*, available by request. This is only a summary of benefits and exclusions.

## Questions?

If you have any questions, please contact Fallon's Customer Service at 1-888-468-1541 (TTY users, please call TRS Relay 711), or visit our Web site at [fallonhealth.org](http://fallonhealth.org).

- ✓ *This health plan **meets minimum creditable coverage standards** and **will satisfy** the individual mandate that you have health insurance. As of January 1, 2009, the Massachusetts Health Care Reform Law requires that Massachusetts residents, eighteen (18) years and older, must have health coverage that meets the minimum creditable coverage standards set by the Commonwealth Health Insurance Connector.*

*Benefits may vary by employer group.*

*Weight Watchers® is a registered trademark of Weight Watchers International, Inc.*

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