

Everyday Affairs

mhqp to release quality performance reports

Massachusetts Health Quality Partners has announced that it is releasing comparative information on patient experience and clinical quality performance. The information is scheduled to be released to Massachusetts physicians and health plans this fall, and to the general public in early 2006.

patient experience information

MHQP sampled patients from 497 adult and pediatric practice locations in Massachusetts and gathered the following information about patients' experiences with their primary care physicians and PCP practices:

- Length of relationship
- Quality of communication
- Health promotion
- Interpersonal treatment
- Trust
- Access
- Continuity and integration of care
- Other clinical and office staff

clinical quality performance data

MHQP also will publish clinical quality performance data, based on HEDIS[®] measures it has collected from participating health plans, as it has done for the past three years. This year, MHQP will aggregate the information by practice site as well as medical group and physician network.

what information will be available to the public?

MHQP will publicly release patient experience information only at the practice-site level, and release clinical quality performance results only at the medical group level. Together, these results offer a range of comparative performance information that organizations, practices and individual physicians can use to advance internal quality improvement efforts.

For more information about MHQP quality reporting, visit www.mhqp.org.

Massachusetts Health Quality Partners is a nonprofit organization whose mission is to support efforts to improve the quality of health care services provided to Massachusetts residents.