

# ■ Your Hearing Aid Benefit

As a Fallon Senior Plan Premier or Fallon Senior Plan Premier Preferred member, you have a hearing aid benefit of up to \$500 toward the purchase of hearing aids every 36 months. To confirm your eligibility, please call Customer Service at 1-800-868-5200 (TDD/TTY: 1-877-608-7677).

## To use your hearing aid benefit:

1. Please bring the attached certificate to a contracted hearing aid seller in the Fallon Senior Plan network. (If you are a Fallon Senior Plan Premier Preferred employer group member, you may go to any hearing aid vendor, even if it is out of our network, but you may pay more.)
2. Present the certificate to the cashier at the time of payment.
3. If the vendor does not accept the certificate, you may submit it directly to FCHP for reimbursement of your purchase for up to \$500. Be sure to include a copy of your purchase receipt with the certificate.

**If you have questions about your hearing aid purchase benefit, call  
Fallon Community Health Plan Customer Service at 1-800-868-5200  
(TDD/TTY: 1-877-608-7677),  
Monday through Friday, 8 a.m. to 6 p.m.**

Please detach.

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## Fallon Senior Plan Premier/Fallon Senior Plan Premier Preferred Member Hearing Aid Benefit Certificate

**Amount: Up to \$500**

The certificate entitles the member to a benefit of up to \$500 toward the purchase of hearing aids in a 36-month period. If your hearing aid shop is in the Fallon Senior Plan network, please reduce the purchase price of the member's hearing aid by \$500. Please furnish the member with a receipt so that he or she may have this record for future purchases or adjustments. Thank you.

Member name: \_\_\_\_\_

Member ID number: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

If you have questions about the member's hearing aid purchase benefit,  
call Fallon Community Health Plan Customer Service  
at 1-800-868-5200 (TDD/TTY: 1-877-608-7677),  
Monday through Friday, 8 a.m. to 6 p.m.

Not redeemable in cash.

