

FCHP Direct Care Premium Saver Basic I

Benefit Summary

FCHP Direct Care network

Fallon Community Health Plan Direct Care is a high-performing network of providers at medical centers you know and trust. Our network providers are carefully chosen for their medical excellence, patient access and innovation. You can be seen at physician practices, community hospitals and medical facilities across our Direct Care service area.

The FCHP difference

With FCHP Direct Care Premium Saver Basic I, you get everything you need to live a healthy life. This plan features comprehensive medical benefits for lower monthly premiums and slightly higher out-of-pocket expenses compared to our other plans. There are no deductibles, but you do have a copayment on hospital admissions. In addition, you get:

- **\$0 copayments for routine physical exams** with your primary care physician (internist, family practitioner or pediatrician) or gynecologist for routine physical exams. In addition, well-child visits for your dependent children are covered in full to age 19.
- **Preventive dental services** for the whole family with participating dentists.
- **A fitness reimbursement of up to \$400** for families (\$200 for individual contracts) for healthy activities including town and school sports, Weight Watchers®, gym memberships, yoga and Pilates.
- **Member discounts** on products and services to keep you healthy and features you won't find anywhere else.

How to receive care

Choosing a primary care provider (pcp)

Your relationship with your PCP is very important because he or she will work with FCHP to provide or arrange most of your care. To pick a PCP, just complete the section on your FCHP membership enrollment form.

Obtaining specialty care

When you want to visit a specialist, talk with your PCP first. He or she will help arrange specialty care for you. The following services do not require a referral when you see a provider in your plan's network: routine obstetrics/gynecology care, screening eye exams, behavioral health services and some dental services. For more information on referral procedures for specialty services, consult your FCHP Direct Care *Member Handbook/Evidence of Coverage*.

Emergency medical care

Emergency services do not require referral or authorization. When you have an emergency medical condition, you should go to the nearest emergency department or call your local emergency communications system (police, fire department or 911). For more information on emergency benefits and plan procedures for emergency services, consult your FCHP Direct Care *Member Handbook/Evidence of Coverage*.

Benefit may vary by employer group.
Weight Watchers® is a registered trademark of Weight Watchers International, Inc.


| Plan specifics | Your cost |
|--|---|
| Calendar year out-of-pocket maximum | \$2,500 individual/ \$5,000 family |
| Benefits | Your cost |
| Office | |
| Routine physical exams (according to MHQP preventive guidelines) | \$0 |
| Office visits (primary care provider) | \$25 per visit |
| Office visits (specialist) | \$40 per visit |
| Office visits (limited service clinics, e.g., Minute Clinic) | \$25 per visit |
| Routine eye exams (one every 12 months) | \$25 per visit |
| Short-term rehabilitative services (60 visits per calendar year) | \$25 per visit |
| Prenatal care | \$25 first visit only |
| Postnatal care | \$25 per visit |
| Preventive services | Covered in full |
| Diagnostic services | Covered in full |
| Imaging (CAT, PET, MRI) | \$100 per visit |
| Chiropractic care (12 visits per calendar year) | \$25 per visit |
| Prescriptions | Tier 1/Tier 2/Tier 3 |
| Prescription drugs, including oral contraceptives, insulin and insulin syringes | \$15/\$30/\$50 (30-day supply) |
| Prescription medication refills obtained through the mail order program | \$30/\$60/\$100 (90-day supply) |
| Inpatient hospital services | |
| Room and board in a semiprivate room (private when medically necessary) | \$1,000 copayment |
| Physicians' and surgeons' services | Covered in full |
| Physical and respiratory therapy | Covered in full |
| Intensive care services | Covered in full |
| Maternity care | Covered in full |
| Same-day surgery | |
| Same-day surgery in a hospital outpatient or ambulatory care setting | \$600 per surgery |
| Emergencies | |
| Emergency room visit | \$100 per visit (waived if admitted) |
| Dental benefits and discounts | |
| Exams (one every six months) including cleanings and routine X-rays | \$10 copayment |
| Fillings (minor restorative) when performed by a general dentist | Variable copayments |
| Sealants, crowns and inlays, bridges, root canals, gingivectomies and dentures when performed by a general dentist | 25% to 50% discount |
| Specialist services such as periodontist, endodontist or prosthodontist | 20% discounts |

| Benefits | Your cost |
|---|----------------------------------|
| Skilled nursing | |
| Skilled care in a semiprivate room | \$1,000 copayment |
| Substance abuse | |
| Office visits | \$25 per visit |
| Detoxification in an inpatient setting | Covered in full |
| Rehabilitation in an inpatient setting | Covered in full |
| Mental health | |
| Office visits | \$25 per visit |
| Services in a general or psychiatric hospital | Covered in full |
| Other health services | |
| Skilled home health care services | Covered in full |
| Durable medical equipment (\$1,500 per calendar year) | Covered in full |
| Medically necessary ambulance services | Covered in full |
| Value added features | |
| It Fits!, an annual fitness reimbursement (including school and town sports programs, gym memberships, Weight Watchers®, aerobics, Pilates and yoga classes) | \$200 individual \$400 family |
| Oh Baby!, a program that provides prenatal vitamins, a convertible car seat and other “little extras” for expectant parents—all at no additional cost. | Included |
| Free 24/7 nurse call line | Included |
| Free chronic care management | Included |
| Free stop-smoking program | Included |
| Member discount program | Included |
| Free online access to health and wellness encyclopedia | Included |
| Exclusions | |
| Hearing aids and the evaluation for a hearing aid Long-term rehabilitative services Nonprescription drugs and vitamins Cosmetic surgery Experimental procedures or services that are not generally accepted medical practice Dental services not described in the FCHP Direct Care <i>Member Handbook/Evidence of Coverage</i> Routine foot care Custodial confinement | |

A complete list of benefits and exclusions is in the FCHP Direct Care *Member Handbook/Evidence of Coverage*, available by request. This is only a summary of benefits and exclusions.

Questions?

If you have any questions, please contact Fallon Community Health Plan Customer Service at 1-800-868-5200 (TDD/TTY: 1-877-608-7677), or visit our Web site at fchp.org.

 This health plan **meets minimum creditable coverage standards** and **will satisfy** the individual mandate that you have health insurance. As of January 1, 2009, the Massachusetts Health Care Reform Law requires that Massachusetts residents, eighteen (18) years and older, must have health coverage that meets the minimum creditable coverage standards set by the Commonwealth Health Insurance Connector.