



member liability policy

description of procedure/service

This policy indicates those situations in which a member may be liable for services provided.

policy

Contracted providers must advise a member in writing prior to the provision of services that service(s) not covered by the plan will be the member's financial liability unless otherwise stated in the provider contract. Unless explicitly classified as a non covered service in the member's EOC, the Plan must make a determination of non-coverage prior to the member being billed. The provider should document the member was informed that if the services are not covered by the plan they will be responsible for payment for the non-covered services. Non-covered services may include self-referrals to specialists for services that require a primary care physician (PCP) referral or plan preauthorization.

benefits application

- FCHP Direct Care/FCHP Select Care
- FCHP Independent Care
- FCHP Flex Care Direct/Select
- Fallon Senior Plan™
- FCHP MassHealth
- Major Medical
- Bill at Home/Direct Enrollment
- Fallon Preferred Care
- Fallon Senior Preferred Care

coverage and reimbursement criteria

Coverage and reimbursement is based on the member's EOC and the provider's contract with FCHP.

preauthorization guidelines

Preauthorization requirements are outlined in the Provider Manual.

billing/coding guidelines

Not applicable.

place of service

Not applicable.

policy implementation

Policy number: ADM0027
Origination: 10/01/02
Last review: 03/15/06
Next review: 01/31/08
Revision date: 03/19/03, 3/31/04, 03/15/06, 3/14/07
Effective date: 10/01/02

This document is designed for informational purposes only and is not an authorization, or an explanation of benefits, or a contract. Receipt of benefits is subject to satisfaction of all terms and conditions of the coverage. Medical technology is constantly changing, and we reserve the right to review and update our policies periodically.