



fallon community health plan

pharmacy directory

This booklet provides a list of Fallon Community Health Plan's network pharmacies. All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. To get current information about network pharmacies in your area, please call our Customer Service Department at 1-800-868-5200, seven days a week from 8 a.m. to 8 p.m. (TDD/TTY users should call 1-877-608-7677.)

Introduction

This booklet provides a list of network pharmacies and includes some basic information about how to fill your prescriptions. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review your *Member Handbook/Evidence of Coverage*.

A network pharmacy is a pharmacy where members obtain prescription drug benefits. In most cases, your prescriptions are covered only if they are filled at a network pharmacy or through our mail-order pharmacy service. Once you go to one, you are not required to continue going to the same pharmacy to fill your prescription, you can go to any of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described later.

Can the list of network pharmacies change?

Yes, we may add or remove pharmacies from our pharmacy directory.

How do I find network pharmacy in this directory?

This directory lists information about the pharmacies in our network:

1. Chain pharmacies are listed alphabetically in the beginning of the directory by name with their toll-free number/central number for the pharmacy chain and TDD/TTY number/TRS Relay number 711.
2. All other pharmacies are listed alphabetically by town and each pharmacy's entry includes:
 - Pharmacy's name
 - Pharmacy's address
 - Pharmacy's phone number

Or, you can call our Customer Service Department at 1-800-868-5200 (TDD/TTY: 1-877-608-7677), seven days a week from 8 a.m. to 8 p.m.

How do I fill a prescription at a network pharmacy?

To fill your prescription at a network pharmacy, you must show your Fallon Community Health Plan member ID card. If you do not have your ID card with you when you fill your prescription, you may have to pay the full cost of the prescription (rather than paying just your copayment). If this happens, you can ask us to reimburse you for our share of the cost by submitting a claim to us. To find out how to submit a claim, look in your *Member Handbook/Evidence of Coverage* or call our Customer Service Department.

How do I fill a prescription through mail-order pharmacy service?

To get order forms and information about filling your prescriptions by mail, you can call our Customer Service Department at 1-800-868-5200 (TDD/TTY: 1-877-608-7677), seven days a week from 8 a.m. to 8 p.m. Please note that you must use FCHP's mail-order service. Prescription drugs that you get through any other mail-order service are not covered.

You can use the mail-order service to fill prescriptions for any drug on the formulary list.

Your prescriptions will be delivered to your home within 10 to 14 days from when our mail-order pharmacy receives your prescription or refill request. If you don't receive your prescription within 14 days, call PharmaCare Direct toll-free at 1-800-311-0485 (TDD/TTY: 1-800-238-0756), Monday through Friday, 24 hours a day, Saturday 12 a.m. to 8 p.m., and Sunday 9 a.m. to 12 a.m., Eastern time. You may also call FCHP's Customer Service at 1-800-868-5200 (TDD/TTY: 1-877-608-7677), seven days a week from 8 a.m. to 8 p.m., Eastern time. We will work with you to help you obtain your needed prescription.

Filling prescriptions outside the network

Generally, we only cover drugs filled at an out-of-network pharmacy in limited, non-routine circumstances when a network pharmacy is not available. Below are some circumstances when we would cover prescriptions filled at an out-of-network pharmacy. **Before you fill your prescription in these situations, call Customer Service to see if there is a network pharmacy in your area where you can fill your prescription.** If you do go to an out-of-network pharmacy for the reasons listed below, you may have to pay the full cost (rather than paying just your copayment) when you fill your prescription. You can ask us to reimburse you for our share of the cost by submitting a claim form. However, even after we reimburse you for our share of the cost, you may pay more for a drug purchased at an out-of-network pharmacy because the out-of-network pharmacy's price is higher than what a network pharmacy would have charged. You should submit a claim to us if you fill a prescription at an out-of-network pharmacy as any amount you pay, consistent with the circumstances listed above, will help you qualify for catastrophic coverage. To learn how to submit a paper claim, please refer to the paper claims process described next.

We will cover your prescription at an out-of-network pharmacy if at least one of the following applies:

- If you are unable to get a covered drug in a timely manner within our service area because there are no network pharmacies within a reasonable driving distance that provide 24-hour service
- If you are trying to fill a prescription for a covered drug that is not regularly stocked at an eligible network retail or mail-order pharmacy (these drugs include orphan drugs or other specialty pharmaceuticals)

Any in-network drug management programs, such as prior authorization and quantity limits, apply to out-of-network purchases.

How do I submit a paper claim?

When you go to a network pharmacy, your claim is automatically submitted to us by the pharmacy. However, if you go to an out-of-network pharmacy for one of the reasons listed above, the pharmacy may not be able to submit the claim directly to us. When that happens, you will have to pay the full cost of your prescription. We will reimburse you for the full amount minus the appropriate copayment. Submit the receipt to us within one year of the date of service. Send this information to:

Fallon Community Health Plan
Claims Department
P.O. Box 15121
Worcester, MA 01615-0121

For more information

For more detailed information about your prescription drug coverage, please review the *Member Handbook/Evidence of Coverage*.

If you have questions, please call our Customer Service Department at 1-800-868-5200 (TDD/TTY: 1-877-608-7677), seven days a week from 8 a.m. to 8 p.m.

Fallon Community Health Plan (FCHP) and Fallon Health & Life Assurance Company (FHLAC) utilize the services of CVS Caremark as a Pharmacy Benefits manager (PBM). Our PBM manages pharmacy provider participation and payments in the FCHP/FHLAC pharmacy network. All pharmacy providers listed herein are paid on a fee-for-service basis.

Fallon Community Health Plan’s pharmacy network in Massachusetts includes more than 1,000 retail pharmacies, many community pharmacies and the pharmacies located in Fallon Medical Centers. The following list includes the chain pharmacies that are part of our pharmacy network:

A & P Super Foodmart

1-866-443-7374
TRS RELAY NUMBER: 711

Arrow Pharmacy

1-888-787-2800
TRS RELAY NUMBER: 711

Big Y Pharmacy

1-800-828-2688
TRS RELAY NUMBER: 711

Bioscrip Pharmacy

1-952-979-3683
TRS RELAY NUMBER: 711

Costco Pharmacy

1-508-272-6849
TRS RELAY NUMBER: 711

CVS Caremark Specialty Pharmacy

1-800-238-7828
TRS RELAY NUMBER: 711

CVS Pharmacy

1-800-746-7287
TRS RELAY NUMBER: 711

Eaton Apothecary

1-978-774-8752
TRS RELAY NUMBER: 711

Familymeds Pharmacy

1-888-787-2800
TRS RELAY NUMBER: 711

Hannaford Food & Drug

1-800-213-9040
TRS RELAY NUMBER: 711

Kmart Pharmacy

1-866-562-7848
TRS RELAY NUMBER: 711

Neighbor Care

1-800-990-6664
TRS RELAY NUMBER: 711

Osco Pharmacy

1-888-431-7429
TRS RELAY NUMBER: 711

PharmaCare Pharmacy

1-888-607-4287
TRS RELAY NUMBER: 711

Price Chopper Pharmacy

1-800-666-7667
TRS RELAY NUMBER: 711

Rite Aid Pharmacy

1-800-748-3243
TRS RELAY NUMBER: 711

Sam's Club Pharmacy

1-800-966-6546
TRS RELAY NUMBER: 711

Sedell's Pharmacy

1-508-824-1369
TRS RELAY NUMBER: 711

Shaw's Pharmacy

1-888-431-7429
TRS RELAY NUMBER: 711

Star Pharmacy

1-888-431-7429
TRS RELAY NUMBER: 711

Stop & Shop Pharmacy

1-800-767-7772

Target Pharmacy

1-800-440-0680
TDD/TTY: 1-877-924-7889

Walgreens Pharmacy

1-877-250-5823
TDD/TTY: 1-800-755-5852

Wal-Mart Pharmacy

1-800-966-6546
TRS RELAY NUMBER: 711

Members also can fill prescriptions at the following independent pharmacies:

<p>ACTON</p> <p>ACTON PHARMACY 563 Massachusetts Ave Rte 111 Acton, MA 01720 978-263-3901</p>	<p>ATTLEBORO</p> <p>COUNTY SQUARE PHARMACY 289 County St Attleboro, MA 02703 508-222-7620</p>	<p>BEVERLY</p> <p>MEDICINE SHOPPE PHARMACY 409 Cabot St Beverly, MA 01915 978-927-9075</p>
<p>ALLSTON</p> <p>PELHAM COMMUNITY PHARMACY 280 Lincoln St Allston, MA 02134 617-739-2266</p>	<p>AUBURN</p> <p>PHARMACARE PHARMACY 35 Millbury St Auburn, MA 01501 508-832-2516</p>	<p>BOSTON</p> <p>BOSTON MED CTR O/P PHARMACY 88 E Newton St Dob 101 Boston, MA 02118 617-638-8130</p>
<p>PELHAM HEALTH CARE SERVICES 280 Lincoln St Allston, MA 02134 617-739-2266</p>	<p>AUBURNDALE</p> <p>KEYES DRUG 2090 Commonwealth Ave Auburndale, MA 02466 617-244-2794</p>	<p>BOSTON MED CTR O/P PHY 818 Harrison Ave Acc1 Boston, MA 02118 617-534-4883</p>
<p>AMHERST</p> <p>UNIVERSITY HEALTH SERVICES 150 Infimary Dr UNIV OF MASSACHUSETTS Amherst, MA 01003 413-577-5031</p>	<p>AYER</p> <p>MEDICINE SHOPPE PHARMACY 50 Main St Ayer, MA 01432 978-772-7325</p>	<p>FENWAY COMMUNITY HEALTH 7 Haviland St Boston, MA 02115 617-927-6330</p> <p>GREEN CROSS PHARMACY 393 Hanover St Boston, MA 02113 617-227-3728</p>
<p>ARLINGTON</p> <p>MAIDA PHARMACY 121 Massachusetts Ave Arlington, MA 02474 781-643-7840</p>	<p>BELMONT</p> <p>SHORE DRUG 297 Belmont St Belmont, MA 02178 617-484-7007</p>	<p>MASS GENERAL OUTPATIENT PHARMACY 55 Fruit St Wacc 140 Boston, MA 02114 617-726-2502</p>

FCHP Customer Service 1-800-868-5200 (TDD/TTY: 1-877-608-7677)

Hours of operation: Monday through Friday, 8 a.m. to 6 p.m.

■ pharmacies

BOSTON continued

TAI TUNG PHARMACY

256 Harrison Ave
Boston, MA 02111
617-482-7419

TREMONT DRUG

610 Tremont St
Boston, MA 02118
617-262-3389

BRIGHTON

BRIGHTON MARINE PHARMACY

77 Warren St
Brighton, MA 02135
617-562-5304

SUTHERLAND PHARMACY

1690 Commonwealth Ave
Brighton, MA 02135
617-232-3513

BROOKLINE

VILLAGE PHARMACY

One Brookline Pl
Brookline, MA 02445
617-735-9090

BURLINGTON

LAHEY CLINIC

41 Mall Rd
PO BOX 541
Burlington, MA 01805
781-273-8658

PILL BOX PHARMACY

175 Cambridge St Rte 3A
Burlington, MA 01803
781-272-5200

BYFIELD

BYFIELD DRUG

12 Kent Way Ste 120E
Byfield, MA 01922
888-419-9993

CAMBRIDGE

INMAN PHARMACY

1414 Cambridge St
Cambridge, MA 02139
617-876-4868

CHARLESTOWN

HIGH PHARMACY

54 High St
Charlestown, MA 02129
617-242-0415

CHARLTON

PHARMACARE PHARMACY

20 Southbridge Rd
Charlton, MA 01507
508-248-4110

CHELSEA

MARGOLIS PHARMACY

447 Broadway
Chelsea, MA 02150
617-884-3524

CHICOPEE

LOUIS & CLARK DRUG

1481 Memorial Dr
Chicopee, MA 01020
413-534-5677

DEDHAM

BOSTON HOME INFUSION

110 Stergis Way
Dedham, MA 02026
781-326-1986

DORCHESTER

CODMAN SQUARE PHARMACY

624 Washington St
Dorchester, MA 02124
617-288-6070

COMPTON DRUG

393 Columbia Rd
Dorchester, MA 02125
617-288-1616

CRAWFORD DRUG

1735 Dorchester Ave
Dorchester, MA 02124
617-436-3400

HARVARD ST NBRHD HLTH CTR PHCY

632 Blue Hill Ave
Dorchester, MA 02121
617-825-3400

MEETINGHOUSE COMMUNITY PHARMACY

248 Bowdoin St
Dorchester, MA 02122
617-436-1120

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DORCHESTER continued

STRAND PHARMACY

533 Columbia Rd
Dorchester, MA 02125
617-436-0155

**UPHAMS CORNER HEALTH
CTR**

415 Columbia Rd
Dorchester, MA 02125
617-265-9910

FALL RIVER

**SPECIALTY SCRIPTS
PHARMACY**

315 Pleasant St
Fall River, MA 02723
800-218-5688

STANDARD PHARMACY

246 E Main St
Fall River, MA 02724
508-672-6911

FALMOUTH

**FALMOUTH PRESCRIPTION
CTR**

295 Main St
Falmouth, MA 02540
508-568-4266

FITCHBURG

PHARMACARE PHARMACY

370 Lunenburg St
Fitchburg, MA 01420
978-343-9687

GEORGETOWN

GEORGETOWN PHARMACY

50 Central St
Georgetown, MA 01833
978-352-2121

GREAT BARRINGTON

BILL'S PHARMACY

362 Main St
Great Barrington, MA
01230
413-528-2860

HAVERHILL

THE WHITTIER PHARMACIST

25 Railroad Sq Ste 304
Haverhill, MA 01832
978-373-8900

HOLYOKE

HOLYOKE HEALTH CENTER

230 Maple St
Holyoke, MA 01041
413-420-2285

HYANNIS

**APOTHECARE OF CAPE
COD**

205 W Main
PO BOX R
Hyannis, MA 02601
508-775-9254

IPSWICH

CONLEY'S DRUG STORE

146 High St Unit H
Ipswich, MA 01938
978-356-2121

LAWRENCE

PACKARD PHARMACY

128 Parker St
Lawrence, MA 01843
978-682-5122

LEOMINSTER

PHARMACARE PHARMACY

165 Mill St
Leominster, MA 01543
978-537-3459

LOWELL

PAWTUCKET PHARMACY

65 School St
Lowell, MA 01854
978-458-3366

LYNN

CROWN DRUG

232 Lewis St
Lynn, MA 01902
781-598-9400

OSBORNE PHARMACY

59 Essex St
Lynn, MA 01902
781-598-3500

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■ pharmacies

LYNN continued

SPECTOR DRUG
289 Essex St
Lynn, MA 01902
781-592-3179

MALDEN

ELMWOOD PHARMACY
299 Pleasant St
Malden, MA 02148
781-322-2117

SHAN LOR DRUG
44 Willow St
Malden, MA 02148
781-324-0400

MARBLEHEAD

VILLAGE PHARMACY
Vlg Plz Pleasant St
Marblehead, MA 01945
781-631-8100

MARLBOROUGH

MEDICINE STORE
164 Pleasant St
Marlborough, MA 01752
508-481-5916

MEDFORD

SHORE PHARMACY
429 High St
Medford, MA 02155
781-395-4420

MELROSE

MELROSE DRUG CENTER
462 Main St
Melrose, MA 02176
781-665-7400

METHUEN

CONLINS PHARMACY
30 Lawrence St
Methuen, MA 01844
978-683-4561

RESIDENT CARE PHARMACY
213 Broadway
Methuen, MA 01844
978-327-6551

MILFORD

**CAREMARK THERAPEUTIC
SVCS**
25 Birch St Bldg B Ste 100
Milford, MA 01757
508-634-6800

PHARMACARE PHARMACY
176 W St
Milford, MA 01757
508-634-8800

MILLBURY

PHARMACARE PHARMACY
110 Elm St
Millbury, MA 01527
508-865-1136

N BILLERICA

**MEDICAL CENTER
PHARMACY**
221 Boston Rd
N Billerica, MA 01862
978-663-6583

N FALMOUTH

**NORTH FALMOUTH
PHARMACY**
111 County Rd
PO BOX 1315
N Falmouth, MA 02556
508-563-9250

N GRAFTON

STAT-CARE PHARMACY
198 Worester St
N Grafton, MA 01536
508-839-1221

NEW BEDFORD

SILVA PHARMACY
133 County St
New Bedford, MA 02744
508-992-4741

**ST LUKE'S RETAIL
PHARMACY**
101 Page St
New Bedford, MA 02740
508-961-5449

FCHP Customer Service 1-800-868-5200 (TDD/TTY: 1-877-608-7677)

Hours of operation: Monday through Friday, 8 a.m. to 6 p.m.

NEWBURYPORT

**DANIEL L. LYNCH
PHARMACY**
173 High St
Newburyport, MA 01950
978-462-2232

NORTON

HASKINS PHARMACY
4 Scott Dr
PO BOX 397
Norton, MA 02766
508-285-4481

PEABODY

**LAHEY CLINIC NORTH
SHORE PHCY**
1 Essex Ctr Dr
Peabody, MA 01960
978-538-4150

**NORTH SHORE PHCY
SERV-PEABODY**
4 Fifth St
Peabody, MA 01960
800-552-4449

PLAINVILLE

**PLAINVILLE PRESCRIPTION
CENTER**
122 S St
Plainville, MA 02762
508-695-5091

PROVINCETOWN

ADAMS PHARMACY
254 Commercial St
Provincetown, MA 02657
508-487-0069

QUINCY

BAXTER PHARMACY
464 Washington St
Quincy, MA 02169
617-773-7733

BLACKWOOD PHARMACY
181 Parking Way
Quincy, MA 02169
617-471-3300

REVERE

**MGH REVERE HEALTHCARE
CLINIC PHY**
300 Ocean Ave 1st Fl
Revere, MA 02151
781-485-6015

ROSLINDALE

ROSLINDALE PHARMACY
452 Hyde Prk Ave
Roslindale, MA 02131
617-325-0300

ROWLEY

ROWLEY PHARMACY
169 Main St
PO BOX 334
Rowley, MA 01969
978-948-2208

ROXBURY

KORNFIELD DRUG
2121 Washington St
Roxbury, MA 02119
617-427-8950

S DEERFIELD

DEERFIELD PHARMACY
45 Main St
S Deerfield, MA 01373
413-665-8143

S HAMILTON

CONNOLLYS PHARMACY
44 Bay Rd
S Hamilton, MA 01982
978-468-3711

SPENCER

PHARMACARE PHARMACY
407 Main St
Spencer, MA 01527
508-885-7711

SPRINGFIELD

**BAYSTATE PHARMACY
AMBULATORY**
3300 Main St
Springfield, MA 01107
413-794-7016

**BAYSTATE PHARMACY
BRIDGEWOOD**
380 Plainfield St
Springfield, MA 01107
413-794-9442

FCHP Customer Service 1-800-868-5200 (TDD/TTY: 1-877-608-7677)

Hours of operation: Monday through Friday, 8 a.m. to 6 p.m.

■ pharmacies

SPRINGFIELD continued

BAYSTATE PHARMACY N CAMPUS

759 Chestnut St
Springfield, MA 01199
413-794-3291

BAYSTATE PHARMACY S CAMPUS

140 High St
Springfield, MA 01104
413-794-9960

LOUIS & CLARK DRUG

300 Birnie Ave
Springfield, MA 01107
413-736-5649

LOUIS & CLARK DRUG

490 Page Blvd
Springfield, MA 01104
413-781-2996

LOUIS & CLARK DRUG

471 Breckwood Blvd
Springfield, MA 01109
413-783-1209

LOUIS & CLARK DRUG

2 Medical Ctr Dr
Springfield, MA 01107
413-794-3455

LOUIS & CLARK DRUG

299 Carew St
Springfield, MA 01104
413-731-0152

STOUGHTON

MEDICAL PHARMACY

769 Washington St
Stoughton, MA 02072
781-344-2311

STURBRIDGE

PHARMACARE PHARMACY

67 Hall Rd
Sturbridge, MA 01566
508-347-8163

WAKEFIELD

GREENWOOD PHARMACY

949 Main St
Wakefield, MA 01880
781-245-1838

SMITH DRUG

390 Main St
Wakefield, MA 01880
781-245-0380

WALPOLE

BETRO PHARMACY

965 Main St
Walpole, MA 02081
508-668-0018

WALTHAM

JOHNSON DRUG

577 Main St
Waltham, MA 02452
781-893-3870

MASS GENERAL WEST

40 Second Ave Ste 400
Waltham, MA 02451
781-522-9090

ROGERS PHARMACY

923 Main St
Waltham, MA 02451
781-894-1800

VILLAGE PHARMACY

40 Second Ave 110
Waltham, MA 02451
781-890-8998

WEBSTER

PHARMACARE PHARMACY

344 Thompson Rd
Webster, MA 01570
508-949-6578

WELLESLEY

ANDREWS PHARMACY

324 Weston Rd
Wellesley, MA 02482
781-235-1250

WESTBOROUGH

PHARMACARE PHARMACY

106 E Main St
Westborough, MA 01581
508-366-2850

WESTWOOD

KPS BOSTON

390 University Ave
Westwood, MA 02090
800-344-3338

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WHITMAN

DUVAL'S PHARMACY

571 Washington St
Whitman, MA 02382
781-447-0606

WILBRAHAM

LOUIS & CLARK DRUG

459 Main St
Wilbraham, MA 01095
413-596-6121

WILLIAMSTOWN

HARTS PHARMACY

40 Spring St
PO BOX 475
Williamstown, MA 01267
413-458-5757

WILMINGTON

IVPCARE

260 D Fordham Rd
Wilmington, MA 01887
978-657-8200

WINTHROP

SAMUELS PHARMACY

46 Woodside Ave
Winthrop, MA 02152
617-846-2200

WORCESTER

BEACON PHARMACY

810 Main St
Worcester, MA 01610
508-757-4416

BOULEVARD PHARMACY

149 Shrewsbury St
Worcester, MA 01604
508-754-1791

**FAMILY HEALTH CENTER
PHARMACY**

26 Queen St
Worcester, MA 01610
508-860-7731

**GREAT BROOK VALLEY
HEALTH CENTER**

19 Tacoma St
Worcester, MA 01605
508-852-1805

HAIG AND HAIG DRUG

550 W Boylston St
Worcester, MA 01606
508-853-0360

PARK AVENUE PHARMACY

414 Park Ave
Worcester, MA 01610
508-757-3805

PHARMACARE PHARMACY

135 Goldstar Blvd
Worcester, MA 01606
508-856-9257

PHARMACARE PHARMACY

191 May St
Worcester, MA 01602
508-753-5421

PHARMACARE PHARMACY

630 Plantation St
Worcester, MA 01527
508-852-2866

PHARMACARE PHARMACY

123 Summer St
Worcester, MA 01608
508-368-3171

FCHP Customer Service 1-800-868-5200 (TDD/TTY: 1-877-608-7677)

Hours of operation: Monday through Friday, 8 a.m. to 6 p.m.



10 Chestnut St. ■ Worcester, MA 01608

Commercial
& Retiree Grp.

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